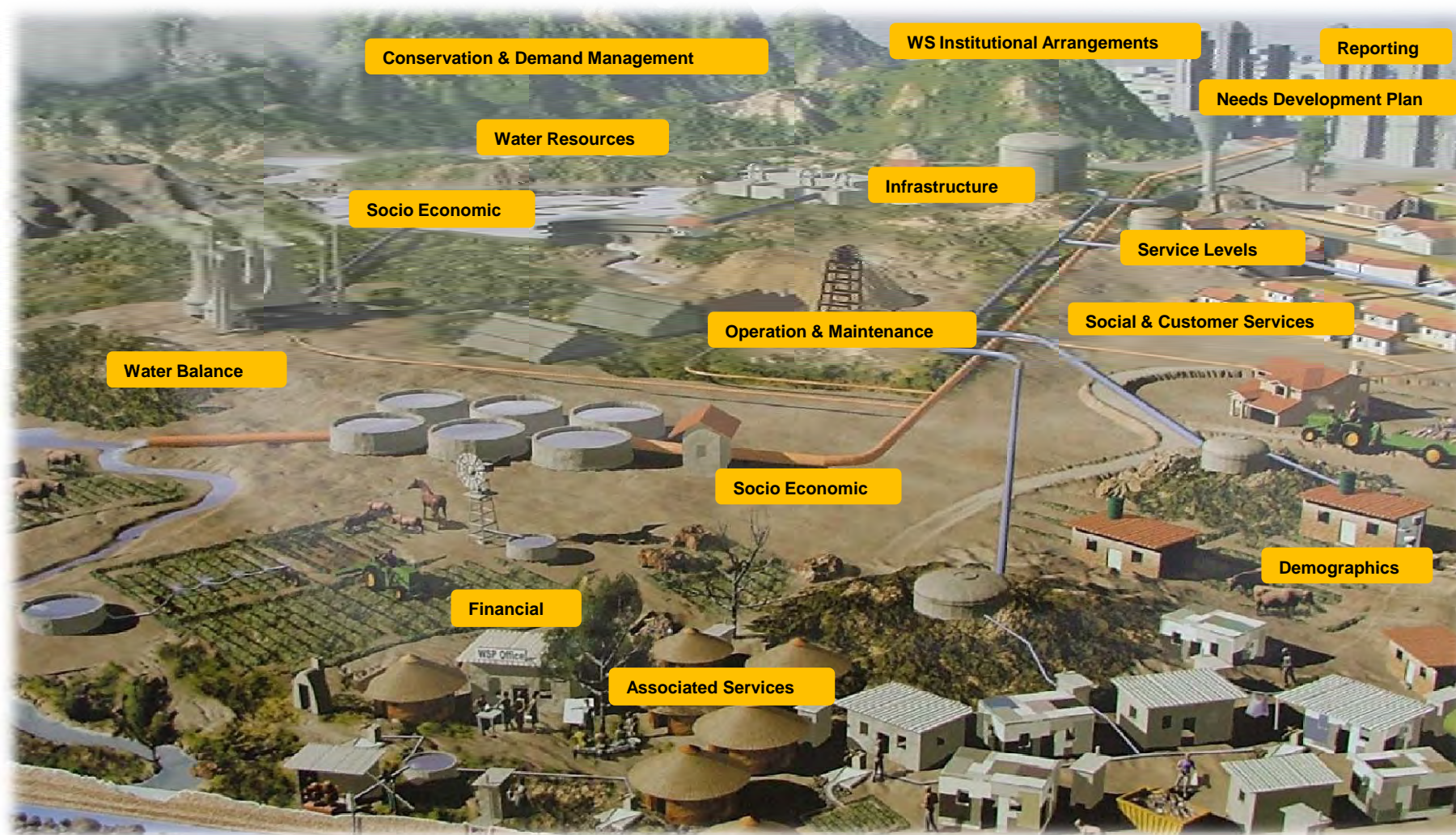


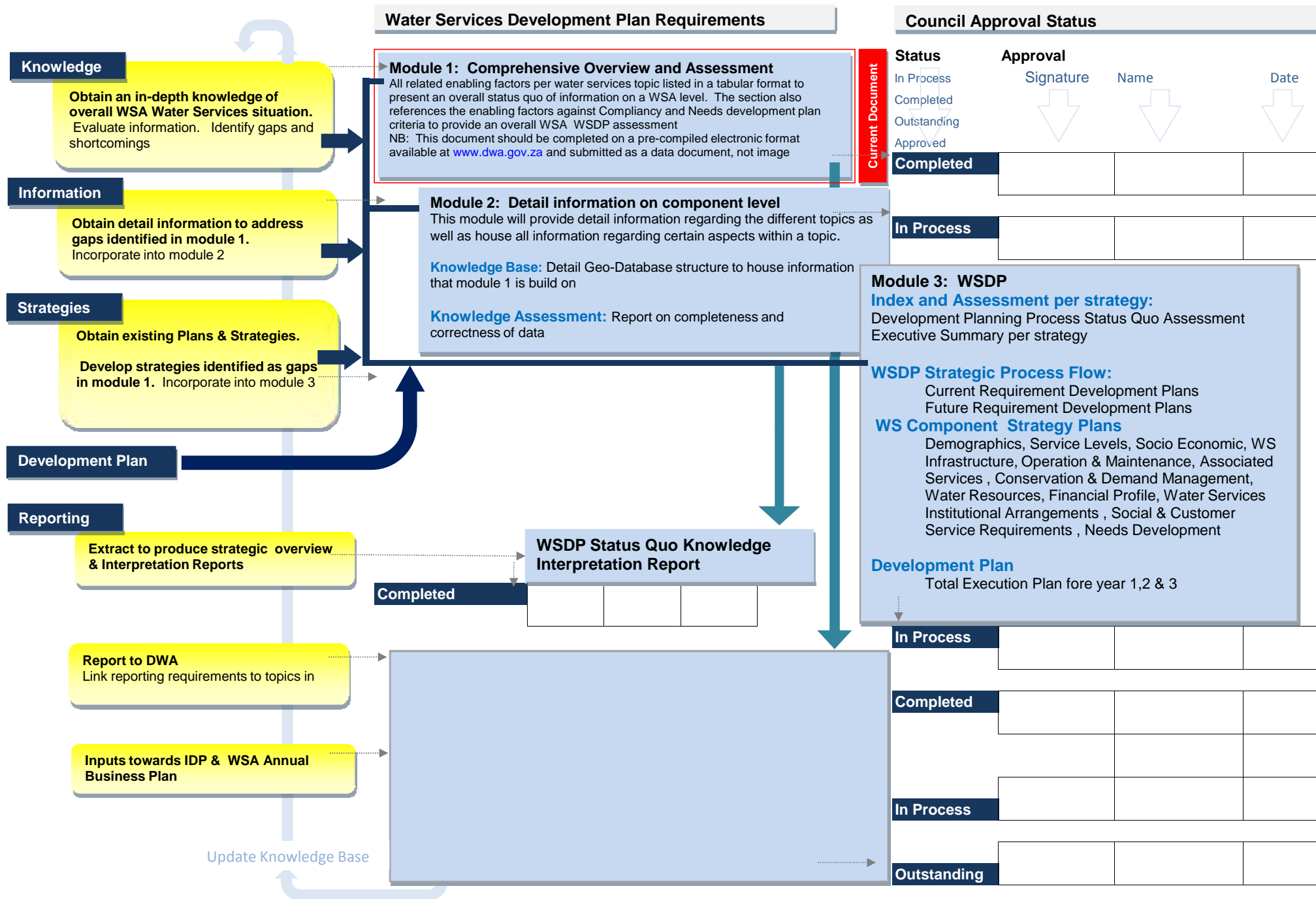
WATER SERVICES DEVELOPMENT PLAN

Metsimaholo Local Municipality 2012

Module 1: Overview and Assessment of the Status of Information and Strategies on a WSA Level



Document Date: FEBRUARY 2012



THE WATER SERVICES BUSINESS

METSIMAHOLO LOCAL MUNICIPALITY

WSDP 2012

DRIVERS

CLIENT

NEEDS



ASSETS

RESOURCE DEVELOPMENT

INFRASTRUCTURE

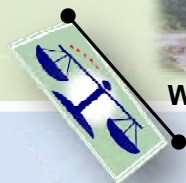


WATER BALANCE

MANAGEMENT

EFFECTIVE MANAGEMENT

- Water Use
- Conservation & Demand Management
- Finance
- Social & Customer Services Requirements
- Return Flow
- Sanitation



PLANNING & REPORTING

NEEDS DEVELOPMENT PLAN



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SALGA

What is the WSA's Vision & Mission Statement on Water Services?

Vision & Mission Statement:

Metsimaholo Municipality strives to be a leading Municipality in delivering effective, affordable and sustainable quality services to its communities.



People

What are their needs regarding water?

Demographics	Total
Number of People	150132
Total Number of Settlements	8
Total Number People Urban	138091
Total Number People Rural	12041
Total Number of Settlements Urban	7
Total Number of Settlements Rural	1



Water Category	Water Need Description	Settlements	Population	Households
10	No Service	0	0	0
7	Infrastructure Upgrade	3	5770	1697
7	Infrastructure Extension	3	14037	4070
7	Infrastructure Refurbishment			
6	O&M Need (Total Settlement)			
5	Water Resource Needs			
8	Infrastructure O&M Need			
9	Infrastructure & O&M Need & Water Resource Needs			
Adequate:	Stand Pipe			
Adequate:	Yard Connection			
Adequate:	House Connection	8	111480	32499
Informal Below	No Service	0	0	0
Informal Adequate	Temporary Services Provided	0	0	0



SALGA



What are their needs regarding sanitation?

Sanitation Category	Sanitation Need Description	Settlements	Population	Households
10	No Service			
7	Infrastructure Upgrade	6	6636	1952
7	Infrastructure Extension	6	23854	6831
7	Infrastructure Refurbishment	6	22865	6725
6	O&M Need (Total Settlement)			
5	Water Resource Needs			
8	Infrastructure O&M Need			
9	Infrastructure & O&M Need & Water Resource Needs			
Adequate:	Waterborne	6	73822	21521
Adequate:	Waterborne Low Flush			
Adequate:	Septic Tanks / Conservancy	2	6834	1981
Adequate:	Non-Waterborne	2	7566	2021
Informal Below	No Service			
Informal Adequate	Temporary Services Provided			

What is our water availability status to supply all the needs?

Water sources	Number of sources	Current abstraction (MI/Dav)	Licensed abstraction (MI/Dav)
Groundwater			
Surface Water	2		
External Sources (Bulk purchase)			
Water returned to resources			
How much water is re-used (Recycled Water)			

4. Water & Sanitation Infrastructure?

4.1. How does the infrastructure picture look in my WSA to distribute water to our people?



Topic 5: Water Infrastructure	Total
Total Number of Schemes	3
Total bulk pipeline km.	118
Total Number reservoirs	12
Total Number pump stations	21
Total Number of Water Treatment Works	3
Total Number of Waste Water Treatment Works	7

The general condition of WWTW	Total
1. Estimated cost to Upgrade	R 74 000 000.00
2. Estimated cost to Refurbish	R 8 000 000.00
3. Existing Budget	R 4 000 000.00



5. How sufficient is our Operation & Maintenance:

5.1. Do we have enough people to perform the function?

5.2. What is the % infrastructure not working due to O&M?

5.3. What is the problem?

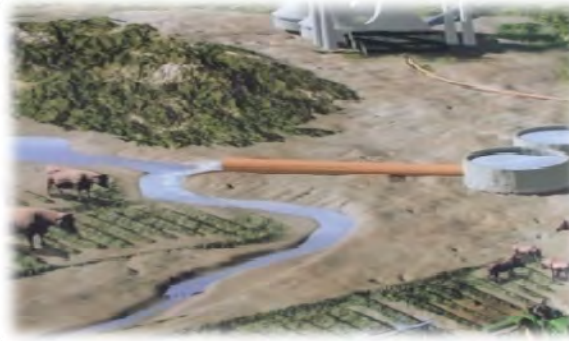
Topic 6: Operation & Maintenance	Total
Total Number of O&M staff	58
Total Number of O&M staff sufficient? Yes/No	No
Total Number of O&M staff required	12
Statement on population and effluent release	

Define the Problem
The existing infrastructure is old and requires considerable upgrades. Orangeville was established in 1918, Deneysville in 1934, Sasolburg in 1953. The main issues is with capacity and breakdowns. The growth Zamdela is 20%pa - a clear indication of the impact on the overall infrastructure.

Statement on Polution and Effluent Release



6. Do I pollute my environment



Topic 8: Conservation & Demand Management

	Y / N
Does the municipality have a Water Conservation Demand Management Plan(WCDM)?	N
Does the municipality have a strategy to meet 2014 targets?	Y
Is there an internal budget?	Y
Does the municipality apply through IDP funds for WCDM?	N

8

- 7. 1. What is my total Water Services Budget?
- 7.2. Is my budget enough to eradicate backlog and maintain the WS infrastructure?
- 7.3. What is the shortfall?

Topic 10: Financial

Total Water Services Budget:	R 7 300 000.00
Is the budget enough to eradicate backlog and maintain the WS infrastructure? (Yes/No)	N
Shortfall:	R 2 878 300.00

10



Topic 13: Project List

13

Total Number of Projects	10
Sufficient to eradicate backlog: (Yes/No)	N
Total Allocated Funds (Rm)	155.8

[illegible]

The project summary (i.e. Number of and Allocated Funds) only indicates current projects for the current year (2011-2012).

[illegible]

Critical Developments & Associated Factors that impacts our Area for the Immediate Future

Urban versus Rural Backlogs

There are currently 3 main development areas underway - Refengkgotso (Mooiplaas) - Deneysville 2500 stands - already occupied with limited services, ie communal taps, Zamdela (Mooibraai) 3,000 new stands with no infrastructure, Vaalpark - 131 high cost development stands and currently has no services.

Sasolburg Ext 60 (Naledi) will also require bulk infrastructure. The internal infrastructure will be done by the developer. Another new development within Sasolburg will also require infrastructure. Metsimaholo Ext 6 for 368 stands for sanitation currently using Pit latrines and Zamdela Gordin we have approx 2,000 without sanitation, Amelia 3333 stands where there is water infrastructure, but no sanitation (the BP and technical report was submitted and approved for R37mil)

In Zamdela there is an informal settlement with communal taps and they have to be relocated - approx 320 HH

In Deneysville the whole town is currently using septic tanks and funding will be required to upgrade.

Reliance on Water Resources available and Bulk Infrastructure

For Deneysville there is currently an approved and budgeted bulk water infrastructure on its way. There is an upgrade of the existing Potable Water Treatment Works and the 9mgl new Reservoir that is being built.

Sasolburg town and the older established areas the water and sanitation infrastructure is aging and currently using old asbestos pipes for water and old clay pipes for sanitation.

In Deneysville the extraction is 4,68mg and design capacity is 4,7, hence the upgrade. Deneysville is running out of water and the tourists are adding to the strain.

Links between Water Supply & Sanitation

In Sasolburg there is no water supply constraint, only in Deneysville where there is currently an upgrade in progress. However we still have a backlog of waterborne sewer works within Amelia, Gordin, Mooiplaas, Metsimaholo Ext6, Deneysville Town, Oranjeville Town and Mooibraai. In Vaalpark there is no sanitation. Overall the current sanitation need must be reassessed.

There is a contract between Sasol and Metsimaholo for the treatment of sewer and Metsimaholo is paying for that service. Eventually Metsimaholo will have to manage this plant and training capacity building must be put in place within approx the next 15 years.

Limited Implementation & Operating Capacity in Some Municipalities

Currently there are several small private developments next to the river and Vaal dam. Due to new demarcation boundaries, certain development areas is still being serviced by Emfuleni Municipality. These must be assessed and planned and provided for by Metsimaholo in the very near future.

New developments not being able to be serviced by the municipality is granted permission to have services to facilitate growth and development, but with the condition that they must connect to our services when it becomes available.

There is currently a Water Master Plan being drawn up.

Critical Developments & Associated Factors that impacts our Area for the Immediate Future

Available Funding

The WS Budget, and Shortfall was calculated by the PSP as the information was not provided by the municipality. The methodology applied is in line with the MIG Guidelines that was downloaded from COGTA's website: "Municipal Infrastructure An Industry guide to Infrastructure Service Delivery Levels and Unit Costs" and utilised the different backlog figures as indicated on Pages 4 and 5 of this WSDP and includes Water and Sanitation. Where appropriate the unit cost per household was escalated by 10 % per annum. For the next 3 years the MIG funding is already committed to ongoing projects. There is limited funding. Currently Metsimaholo only uses MIG funding for developing projects. There is no internal sources available.

Affordability of Service Levels (O&M Costs)

Metsimaholo has a high unemployment rate and the culture of paying for services is not enhanced. There is a big outstanding debtors for services.

Growing Backlog in Refurbishment of Existing Infrastructure

There is a growth of 427% over 21 years - 3500 stands in 1990 now 18600 in 2011. Planning and implementing is struggling to keep up with the development. The municipality has utilised some internal funds to refurbish approximately 50% of the existing infrastructure.

Major Economic Development

There is new development in the industrial areas, township (private) and estate developments due to expansion. The Sasolburg area is a chemical related industry area and of concern.

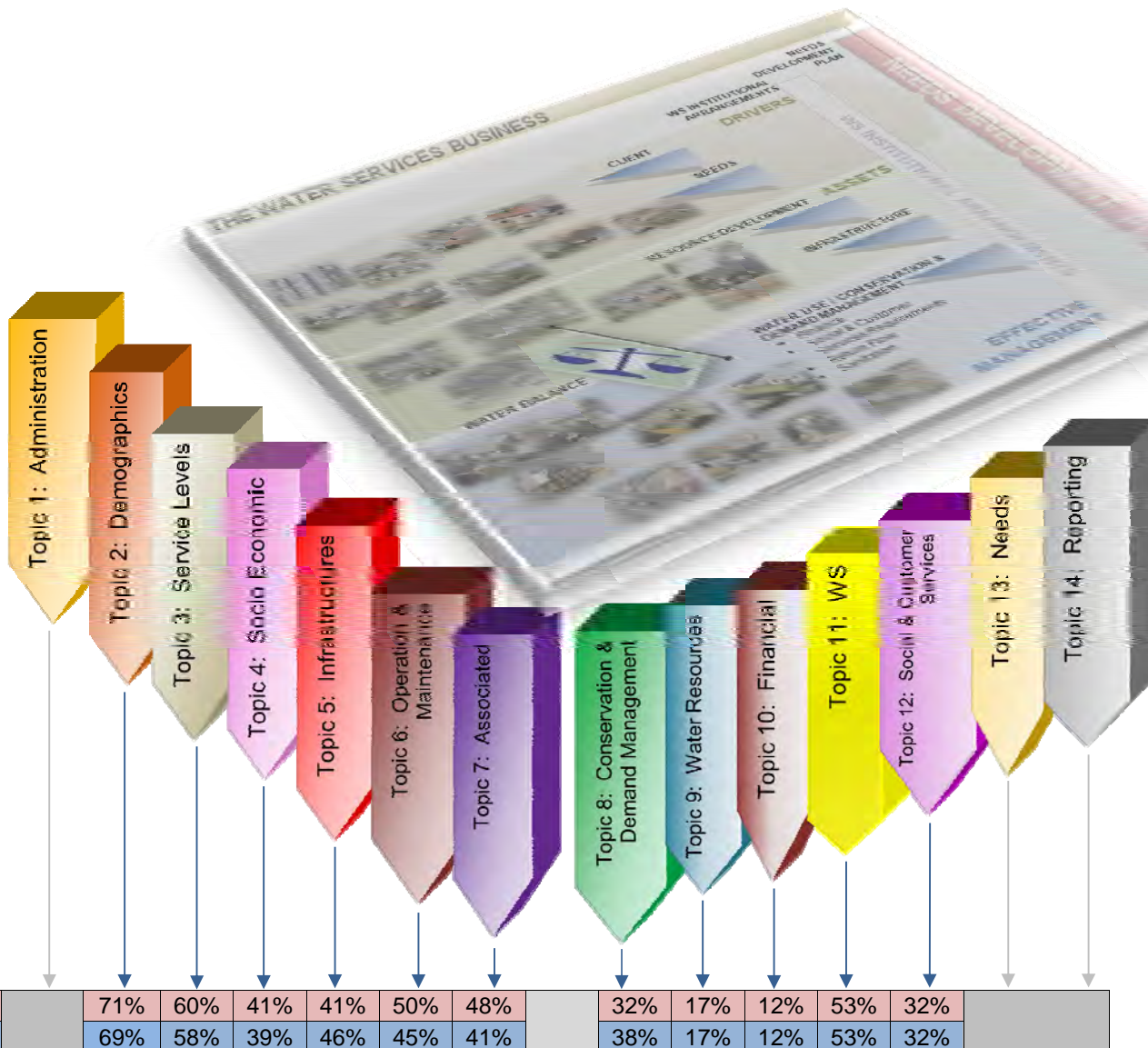
Associated Population Growth & Water Demand

There is a growth of 20% pa this has an impact on the water demand. There is an influx from farm and foreign migrants, due to the perception of jobs available and the existence of a large industry like Sasol.

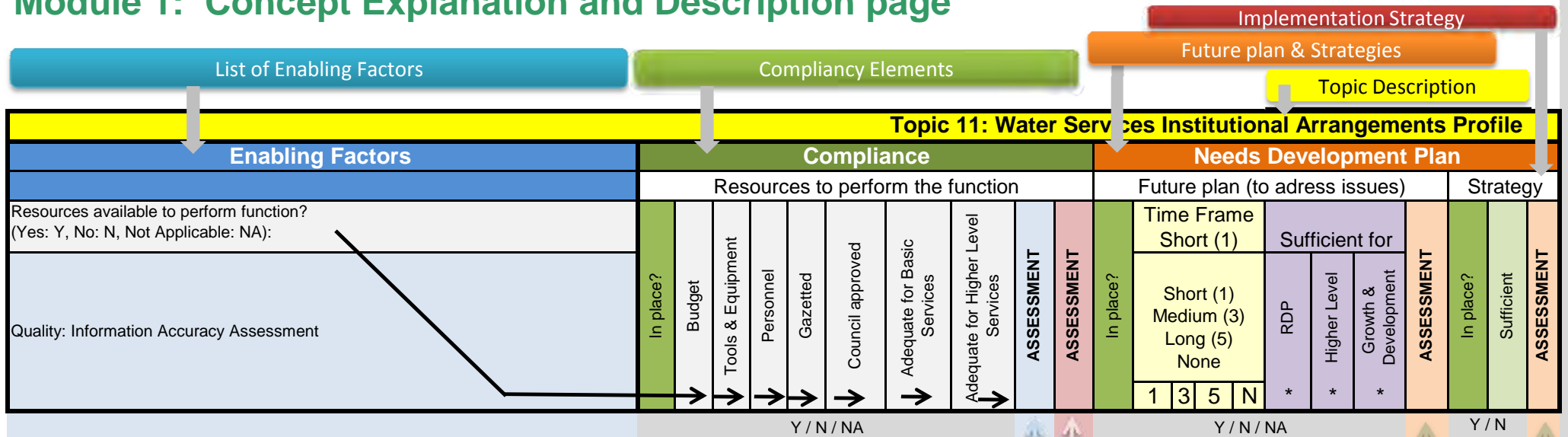
An Overall Critical Self Evaluation of the Overall WSDP Knowledge Base

How does my WSA fare regarding knowledge and information of the building pillars of the Water Services Business?

A % summary evaluation derived from the WSDP Document C Module 1 per topic



Module 1: Concept Explanation and Description page



INDEX: List of Topics

1. Administration
2. Demographic
3. Service Levels
4. Socio Economic Background
5. Infrastructure
6. Operation & Maintenance
7. Associated Services
8. Conservation & Demand Management
9. Water Resources
10. Financial
11. Water Services Institutional Arrangements
12. Social & Customer Service Requirements
13. Needs Development Plan
14. Reporting

Each Topic has its own enabling factors that will make the Topic work

Quality Assessment

Assessment of Current Status
measured against compliancy
requirements

None	0%
Limited	20%
Partial	40%
Good	60%
Excellent	80%

Quantity Assessment

An indication of the representation of total area to address the issue

None: 0%

Limited 20%

Partially: 40%

Good coverage: 60%

Available for whole area: 80%

Is there a Future Plan in Place?
(Physical document that addresses issues & shortcomings)

Is there an Implementation Strategy in Place?

(Must be a implementation plan of action that reflects in the budget with a time line)

**General Assessment
on Scale 1-5**

None 0%
Limited 20%
Partial 40%
Good 60%
Excellent 80%

METSIMAHOLO LOCAL MUNICIPALITY

Status Tracking of WSDP

Status	YEAR 1		YEAR 2		YEAR 3		YEAR 4		YEAR 5		YEAR 6	
	Modules: All/1/2/3 or 4	Date Submitted	Modules: All/1/2/3 or 4	Date Submitted	Modules: All/1/2/3 or 4	Date Submitted	Modules: All/1/2/3 or 4	Date Submitted	Modules: All/1/2/3 or 4	Date Submitted	Modules: All/1/2/3 or 4	Date Submitted
Interim												
Draft 1		31 January 2012										
Adopted												
Annual Review												
Public Viewed												

Role Players Contact Details

POSITION	PERSON	TEL	FAX	CELL	EMAIL	Interaction Acknowledgement Yes / No	Interaction Acknowledgement Signature
Municipal Manager							
Executive Mayor	B. MAHLAKU	169738315	169762817	79095019	brutus.mahlaku@metstimaholo.gov.za		
Water services Councillor	N KUBHEKA	169738443	169763878	738185714	nomsa.kubheka@metstimaholo.gov.za		
WSDP Contact							
IDP Manager	S.MOKOENA	169738348	169765205	723064097	sello.mokoena@metstimaholo.gov.za		
PIMSS Senior Planner							
Technical Services	MC BOTHA	169738326	169763878	824590242	mc.botha@metstimaholo.gov.za		
Treasurer							
WSDP Data Custodian							
WSDP Custodian	MM RAMOVHA	169738443	169763878	760767896	mmaseipati@vodamail.co.za		
Data official							
Acting Mayor							
Acting Municipal Manager	R. THEKISO	169738324	169763878	724929988	r.thekiso@metstimaholo.gov.za		
PMU Manager	M.D NDABA	169738414	169763878	824590241	mduduzindaba@metstimaholo.gov.za		
Chief Financial Officer	T. MOKOENA	169738311	169763130	824590227	tshidimokoena@metstimaholo		
Acting Chief Financial Officer							
Mayor							
Housing							
Environmental							
Infrastructure	R. THEKISO	R. THEKISO	169763878	724929988	r.thekiso@metstimaholo.gov.za		

Topic 1: Administration

Professional Service Provider (PSP)

Company		Pula Strategic Resource Management (Pty) Ltd			
Name of PSP WSDP Project Manager		Alet McCully			
Tel: 012 424 0900	Cell: 083 228 5260	Fax: 012 460 1205	E-mail: alet@pula.co.za		
Inputs					
Components	Chapter	Name	Designation	Role	Contact address, and number
Name of PSP WSDP Information Systems Operator		Alet McCully			
Tel: 012 424 0900	Cell: 083 228 5260	Fax: 012 460 1205	E-mail: alet@pula.co.za		

* Sector Integration

Did this plan consult with other Sector Plans and incorporated their needs

* Sector	* Inter-action	* To which extend was it calculated? (Refer to Page 1: General Assessment on Scale 1-5)
Agri-Culture	60	There are farms, but to a smaller extent and we communicate through forums.
Mining	80	There are currently 2 new mines in discussion
Tourism	20	There is a considerable tourism attraction to this area, but the municipality has limited resources to unfold this effectively.
Other 1:	80	There are a number of big Industries in the Sasolburg area, i.e. Sasol, Karbochem, Omnia, etc.
Other 2:		
Other 3:		
Other 4:		

Comments



SETTLEMENT DEMOGRAPHICS

Assessment

Assessment

* 2.1	Total Population	150132
* 2.2	Total number of households	43767
* 2.3	Average household size	3.45

Quality: Information Accuracy Assessment

Quantity: Assessment of Information Completeness

2.4 Settlement Type

Number of settlements

Population per settlements type

Farming	Farming	1	12041	60%	60%
Urban	Metropolitan Area			80	80
	Urban - Formal Town	3	38046	60	60
	Urban - Former Township	4	100045	60	60
	Urban - Informal Settlements (Squatter Camp)			80	80
	Working Towns & Service Centres - Mines, Prisons etc.			80	80
	Urban	7	138091	72%	72%
Rural	Rural - Dense Village > 5000			80	80
	Rural - Small Village <= 5000			80	80
	Rural Scattered			80	80
	Rural Scattered Dense			80	80
	Rural Scattered Low Density			80	80
	Rural Scattered Very Low Density			80	80
	Rural - Informal Settlements (Squatter Camp)			80	80
	Rural	0	0	80%	80%

Comments

Public Amenities Consumer Types

2.5 Social Services type

No. of facilities

Area (Ha)

Police Stations	5		80	80
Magisterial Offices	1		80	80
Schools	46		60	80
Health Facilities	16		60	80
Prisons	4		80	80
Industries	4		60	60
Mining	10		60	60
Resorts and tourism	4		60	60
Agriculture dry land		62515	60	80
Agriculture irrigation		567	60	80
Agr. Intensive livestock/grazing		93368	60	80
Agr. Extensive livestock/grazing		5808.3	60	80
Conservation areas	0		60	60
TOTAL			65%	74%

OVERALL QUALITY ASSESSMENT

69%


OVERALL QUANTITY ASSESSMENT

71%

Topic 3: Service Levels Profile

Enabling Factors										Needs Development Plan													
3.1 SETTLEMENT WATER SERVICE LEVEL DEFINITIONS										ASSESSMENT	ASSESSMENT	Future plan (to address issues)										Strategy	
												In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT
													Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development				
													1	3	5	N							
DEFINITION	CLASSIFICATION	DESCRIPTION	CATEGORY	SETTLEMENTS	POPULATION	HOUSEHOLDS	%	%	Y / N / NA							%	Y / N	%					
FORMAL	No Service	Whole community never had any formal (municipal) water supply system.	10	0	0	0	60	60	y	y	y	y		y	y	y	60	y	n	40			
	Infrastructure Upgrade	Existing infra not on RDP std. 1.Network: too small pipes, 2.Storage: Add to exist / elevation 3.Source: Infra to increase exist yield	7	3	19806	5767	60	60	y	y	y	y		y	y	y	60	y	n	40			
	Infrastructure Extension	Communities have grown structurally and there are households that do not have water : TOTAL 1.Network: new infra 2.Storage: new & adjacent	8						y	y	y	y		y	y	y	60	y	n	40			
	Infrastructure Refurbishment	Water can be restored to RDP by: Repair/Replace with same existing infra (Total Settlement)		9																			
	O&M Need (Total Settlement)	Water can be restored to RDP (where infra ok) by: enough & efficient staff and sufficient funds for O&M (incl. eg: quality at wtw, machines working, etc)	6				60	60	y	y	y	y		y	y	y	60	y	n	40			
	Water Resource Needs	Includes Source Development Local Available Source: New BH, pipe Conserving & Demand Management Needs Water Source Quality Drinking Water Quality	5				60	60	y	y	y	y		y	y	y	60	y	n	40			
	Infrastructure & O&M Need		8				60	60	y	y	y	y		y	y	y	60	y	n	40			
	Infrastructure & O&M Need & Water Resource Needs		9				60	60	y	y	y	y		y	y	y	60	y	n	40			
TOTAL FORMAL NEED				3	19806	5767	60%	60%								60%		40%					
- ADEQUATE	StandPipe	Adequate Infra	1 (C) / 3	2	1685	441	60	60	y	y	y	y		y	y	y	60	y	n	40			
	Yard Connection	Adequate Infra	1 (B) / 3		22037	6361	60	60	y	y	y	y		y	y	y	60	y	n	40			
	House Connection	Adequate Infra	1 (A) / 3		124603	36492	60	60	y	y	y	y		y	y	y	60	y	n	40			
TOTAL FORMAL ADEQUATE				2	148325	43294	60%	60%								60%		40%					
INFORMAL	- BELOW	No Services	Permanent Housing must be provided	4	0	0	60	60	y	y	y	y		y	y	y	60	y	n	40			
	- ADEQUATE	Temporary Services Provided	Permanent Housing must be provided	2	0	0	60	60	y	y	y	y		y	y	y	60	y	n	40			
TOTAL NEED				3	19806	5767	61%	61%								61%		40%					
TOTAL ADEQUATE				2	148325	43294	61%	61%								61%		40%					

METSIMAHOLO LOCAL MUNICIPALITY							WSDP 2012												Topic 3: Service Levels Profile										
Enabling Factors															Needs Development Plan														
3.2 SETTLEMENT SANITATION SERVICE LEVEL DEFINITIONS															ASSESSMENT	ASSESSMENT	Future plan (to address issues)										Strategy		
																	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT		
																	Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development						
																	1	3	5	N								*	*
DEFINITION	CLASSIFICATION	DESCRIPTION	CATEGORY	SETTLEMENTS	POPULATION	HOUSEHOLDS	%	%	Y / N / NA							%	Y / N		%										
FORMAL	No Service	Whole community never had any formal (municipal) sanitation supply system.	10				60	60	y	y	y	y		y	y	y	60	y	n	40									
	Infrastructure Upgrade	Existing infra not on RDP std. Typically, unimproved pit or chemical toilet. Communities have sanitation but below the minimum standard. This will normally be a bucket or an ecological toilet. Communities at RDP standard but not appropriate due to local circumstances e.g. shallow ground water levels	7	8	9	6	53354	15508	60	60	y	y	y	y		y	y	y	60	y	n	40							
		Infrastructure Extension	Community partially served to RDP leve																										
	Infrastructure Refurbishment	Sanitation can be restored to RDP by: Repair/Replace with same existing infra																											
	O&M Need (Total Settlement)	Sanitation can be restored to RDP (where infra ok) by: enough & efficient staff and sufficient funds for O&M (incl. pit-emptying, + appropriate actions for waterborne)	6				60	60	y	y	y	y		y	y	y	60	y	n	40									
	Water Resource Needs	Adequate Infra but not working due to inadequate water in the system.	5				60	60	y	y	y	y		y	y	y	60	y	n	40									
	Infrastructure & O&M Need		8				60	60	y	y	y	y		y	y	y	60	y	n	40									
	Infrastructure & O&M Need & Water Resource Needs		9				60	60	y	y	y	y		y	y	y	60	y	n	40									
TOTAL FORMAL NEED				6	53354	15508	60%	60%								60%			40%										
- ADEQUATE	Waterborne	Adequate Infra	1 (A) / 3	6	111249	32720	60	60	y	y	y	y		y	y	y	60	y	n	40									
	Waterborne Low Flush	Adequate Infra	1 (B) / 3				60	60	y	y	y	y		y	y	y	60	y	n	40									
	Septic Tanks / Conservancy	Adequate Infra	1 (C) / 3		6735	1981	60	60	y	y	y	y		y	y	y	60	y	n	40									
	Non Waterborne (VIP)	Adequate Infra	1 (D) / 3		7566	2021	60	60	y	y	y	y		y	y	y	60	y	n	40									
TOTAL FORMAL ADEQUATE				6	125550	36722	60%	60%								60%			40%										
INFORMAL	- BELOW	No Services	4	0	0	0	60	60	y	y	y	y		y	y	y	60	y	n	40									
	- ADEQUATE	Temporary Services Provided	2	0	0		60	60	y	y	y	y		y	y	y	60	y	n	40									
TOTAL NEED				6	53354	15508	61%	61%								61%			40%										
TOTAL ADEQUATE				6	125550	36722	61%	61%								61%			40%										

 * BASELINE INFORMATION: COMPULSORY FIELDS 6

Topic 3: Service Levels Profile

3

Enabling Factors								Compliance				Needs Development Plan														
3.3 Residential, Public Institutions and Industries												Future plan (to address issues)								Strategy						
												Adequate for Basic Services	Adequate for Higher Level Services	ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient
Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development																				
1	3	5	N	*	*	*																				
Quality: Information Accuracy Assessment										%	%	Y / N / NA								%	Y / N	%				
Quantity:										%	%	Y / N / NA								%	Y / N	%				
Public amenities consumer types	Type	No. Of consumer units (H-H)	No. Of consumer units with access to:																							
			None or inadequate Supply		Communal supply	Controlled volume supply	Uncontrolled volume supply																			
			Water	Sanitation																						
* Residential	Urban	40615	0	1952	4280	33749	2586	y	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
	Rural	3152	473	1496	0	0	2679	n	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
Police Stations	Urban	5	0	0	0	5	0	y	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
	Rural	0	0	0	0	0	0	n	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
Magistrate offices	Urban	1	0	0	0	1	0	y	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
	Rural	0	0		0	0	0	n	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
Businesses	Urban									40	60	y	y	y	y		y	n	y	40	y	n	40			
	Rural									40	60	y	y	y	y		y	n	y	40	y	n	40			
"Dry" Industries	Urban									40	60	y	y	y	y		y	n	y	40	y	n	40			
	Rural									40	60	y	y	y	y		y	n	y	40	y	n	40			
Office Buildings	Urban									40	60	y	y	y	y		y	n	y	40	y	n	40			
	Rural									40	60	y	y	y	y		y	n	y	40	y	n	40			
Prisons	Urban	1	0	0	0	1	0	y	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
	Rural	3	0	0	0	3	0	n	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
Schools	Urban	35	0	0	0	35	0	y	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
	Rural	11	1	9	0	0	1	n	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
Hospitals	Urban	3	0	0	0	3	0	y	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
	Rural	0	0	0	0	0	0	n	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
Clinics	Urban	12	3	3	0	9	3	y	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
	Rural	0	0	0	0	0	0	n	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
Health Centres	Urban	0	0	0	0	0	0	y	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
	Rural	0	0	0	0	0	0	n	n	40	60	y	y	y	y		y	n	y	40	y	n	40			
"Wet" Industries	Urban									40	60	y	y	y	y		y	n	y	40	y	n	40			
	Rural									40	60	y	y	y	y		y	n	y	40	y	n	40			
Total	Urban	40672	3	1955	4280	33803	2589			40%	60%									40%			40%			
	Rural	3166	474	1505	0	3	2680			40%	60%									40%			40%			
TOTAL										40%	60%									40%			40%			

METSIMAHOLO LOCAL MUNICIPALITY				WSDP 2012			
Topic 3: Service Levels Profile							
Enabling Factors		Compliance		Needs Development Plan			
		Status Quo		Future plan (to adress issues)		Strategy	
<u>OVERALL TOPIC ASSESSMENT</u>		ASSESSMENT	ASSESSMENT		ASSESSMENT		ASSESSMENT
Quality: Information Accuracy Assessment							
Quantity: Assessment of Information Completeness							
3.1 SETTLEMENT WATER SERVICE LEVEL DEFINITIONS							
CATEGORY 10	- NO SERVICES (FORMAL)	60%	60%		60%		40%
CATEGORY 7	- INFRASTRUCTURE UPGRADE, EXTENSION & REFURBISHMENT	60%	60%		60%		40%
CATEGORY 6	- O&M NEED	60%	60%		60%		40%
CATEGORY 4	- NO SERVICES (INFORMAL)	60%	60%		60%		40%
3.2 SETTLEMENT SANITATION SERVICE LEVEL DEFINITIONS							
CATEGORY 10	- NO SERVICES (FORMAL)	60%	60%		60%		40%
CATEGORY 7	- INFRASTRUCTURE UPGRADE, EXTENSION & REFURBISHMENT	60%	60%		60%		40%
CATEGORY 6	- O&M NEED	60%	60%		60%		40%
CATEGORY 4	- NO SERVICES (INFORMAL)	60%	60%		60%		40%
3.3 RESIDENTIAL, PUBLIC INSTITUTIONS AND INDUSTRIES		40%	60%		40%		40%
				NEEDS DEVELOPMENT PLAN ASSESSMENT			
				Future plan		58%	
				Strategy			40%
COMMENTS				OVERALL QUANTITY ASSESSMENT		60%	
				OVERALL QUALITY ASSESSMENT		58%	

Topic 4: Socio Economic Background

Socio Economics

Quality of Information Assessment

Quantity: Assessment of Information Completeness

4.1 General				4.5 Household income						50	40		
4.1.1 Present population	150132	60	60	Definition of poor household by the municipality				% Population					
4.1.2 Current population growth rates	1	60	60	"Plight of the Poor" include an informal settlement, a poor person or an indigent, meaning a person lacking adequate money or means to live comfortably, residing on un-developed or developed municipal erven or open spaces, identifiable as the most needy of households, eligible for housing and the very poorest in the local community and that policies are aimed at providing as much assistance as possible or to provide in the urgent need for land on which to settle in a less formal manner.				0%					
4.1.3 Projected Population growth rate: 5 years	1	60	60										
4.1.4 Projected Population growth rate: 10 years	1	60	60										
				60%	60%								
4.2 Age and gender Profile				§ Monthly household Income (as per StatsOnline)						50	60		
4.2.1 Permanent resident population	150132	60	60	o R1 - R400				7790		50	60		
4.2.2 Aged Residents (>65yrs)	4283	50	60	o R401 – R800				10224		50	60		
4.2.3 Youth Residents (<18yrs)	44229	50	60	o R801 – R1600				7161		50	60		
4.2.4 Male Residents	76696	50	60	o R1601 or more				15480		50	60		
4.2.5 Female Residents	73435	50	60	o Collective living Quarters						0	0		
				52%	60%								
4.3 Employment Profile				Water Affordability (Population not able to afford water)						0	0		
4.3.1 Eligible Workforce (19 – 65 yrs)	31582	50	60	o Typical monthly Water Bill					0	0			
4.3.2 Permanent residents – without jobs	18511	50	60	o Average % of monthly income			0%		0	0			
4.3.3 Permanent farm workers	4816	50	60	Sanitation Affordability (Population not able to afford sanitation)					0	0			
4.3.4 Permanent Industry workers	5964	50	60	o Typical monthly Sanitation Bill					0	0			
4.3.5 Professional workers		0	0	o Average % of monthly income			0%		0	0			
				40%	48%							21%	25%
				4.6 Economics									
				Economic Sector (As per Reserve Bank Quarterly Bulletins)		% Contribution to Local GGP	Total No of Employees	No of Local Employees	No of Migrating labour				
4.4 Demographic trends and migration patterns				Agriculture, Forestry & Fishing		18%	2104			50	40		
4.4.1 Permanent resident population	150132	60	60	Mining		13%	1611			50	40		
4.4.2 Peak daily labour migration (-) out / (+) in	0	0	0	Manufacturing		55%	6549			50	40		
4.4.3 Peak long-term labour migration (-) out / (+) in	0	0	0	Electricity, Gas & Water		0%	0			50	40		
4.4.4 Permanent population changes (-) out / (+) in	0	0	0	Construction		14%	1730			50	40		
4.4.5 Holiday Population	0	0	0	Insurance		0%	0			50	40		
				12%	12%	Finance		0%	0		50	40	
						Comments					50%	40%	
				OVERALL QUALITY ASSESSMENT							39%		
				OVERALL QUANTITY ASSESSMENT								41%	



Topic 5: Water Services Infrastructure Profile

Enabling Factors				Compliance										Needs Development Plan														
General Notes: The Enabling Factors below must be completed for the appropriate component compliancy section. All factors must be assessed and the Needs Development Plan section completed				Status Quo										Future plan (to address issues)								Strategy						
				Groundwater (Boreholes)	Surface water (Abstraction Points)	* WTW	Water Pumpstations	Sewer Pumpstations	Water Bulk pipeline	Sewer Bulk pipeline	Reservoirs	Water Reticulation	Sewer Reticulation	* WWTW	ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT
																		Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development				
																		1	3	5	N	*	*	*				
Quality: Information Accuracy Assessment				Y / N / NA										%	%	Y / N / NA								%	Y / N	%		
Quantity: Assessment of Information Completeness																												
5.3.6 % Effluent controled														100	60	60	y	y	y	y		y	y	y	60	y	n	40
5.3.7 Permitted effluent (Ml/day)															0	0	y	y	y	y		y	y	y	60	y	n	40
5.3.8 Solid waste disposal (m³/day)															0	0	y	y	y	y		y	y	y	60	y	n	40
5.3.9 Sludge produced (dry tonnes per day)															0	0	y	y	y	y		y	y	y	60	y	n	40
5.3.10 % Of the time that effluent is chlorinated														100	60	60	y	y	y	y		y	y	y	60	y	n	40
Sub Topic 5.3 Compliancy & Needs Development Plans Assessment												40%	40%									56%		37%				
5.4 Functionality																												
5.4.1 General physical condition (D: Dysfunctional, O: Operational, P: Prime Condition, V: Vandalised)				na	na	o	o	o	o	o	o	o	o	60	60	y	y	y	y		y	y	y	60	y	n	40	
5.4.2 Number of breakages / failures per year				na	na	0	2	2	0	0	0	0	2	60	60	y	y	y	y		y	y	y	60	y	n	40	
5.4.3 Total refurbishment needs %				na	na	50	50	50	50	50	50	50	50	40	60	y	y	y	y		y	y	y	60	y	n	40	
5.4.4 Total refurbishment needs cost (RM)				na	na	5	3	15					30	0	y	y	y	y		y	y	y	60	y	n	40		
5.4.5 Total replacement needs %				na	na	25	25	25	25	25	25	25	50	30	60	y	y	y	y		y	y	y	60	y	n	40	
5.4.6 Total replacement needs cost (RM)				na	na								30	0	y	y	y	y		y	y	y	60	y	n	40		
Sub Topic 5.4 Compliancy & Needs Development Plans Assessment												42%	40%									60%		40%				
5.5 Institutional Status																												
5.5.1 % Whereoff the WSA Self is the Current Owner				na	na	70	100	100	100	100	100	100	70	60	60	y	y	y	y		y	y	y	60	y	n	40	
5.5.2 % Whereoff the WSA Self is Current Operator				na	na	70	100	100	100	100	100	100	70	60	60	y	y	y	y		y	y	y	60	y	n	40	
Sub Topic 5.5 Compliancy & Needs Development Plans Assessment												60%	60%									60%		40%				
5.6 Asset Assessment Spectrum																												
5.6.1 % Expected total lifespan: Short (1-3 yrs)				na	na									30	0	y	y	y	y		y	y	y	60	y	n	40	
5.6.2 % Expected total lifespan: Medium (3 - 10 yrs)				na	na									30	0	y	y	y	y		y	y	y	60	y	n	40	
5.6.3 % Expected total lifespan: Long (10 - 20 yrs)				na	na									30	0	y	y	y	y		y	y	y	60	y	n	40	
* 5.6.4 Estimated replacement value (RM)				na	na									30	0	y	y	y	y		y	y	y	60	y	n	40	
Sub Topic 5.6 Compliancy & Needs Development Plans Assessment												30%	0%									60%		40%				
5.7 Type and Capacity																												
5.7.1 Capacity (m³) (WTW & WWTW: Ml/day and PumpStation: L/s)				na	na	55.6							39.558	40	20	y	y	y	y		y	y	y	60	y	n	40	
Comments																												

Topic 6: Operation & Maintenance

Enabling Factors														Compliance										Needs Development Plan															
<div>STATUS QUO (S)</div> <div>Z - Zero Compliance</div> <div>1 - Below minimum requirement</div> <div>2 - Minimum basic requirement</div> <div>3 - Above minimum requirement</div> <div>N/R Not Required</div> <div>IMPACT (I)</div> <div>C - Critical</div> <div>M - Mediumal/High</div> <div>L - Low</div> <div>No - No Impact</div>														Status Quo										Future plan (to address issues)								Strategy							
														Staff	External resources	Spare Parts	Tools & Equipment	Budget	ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT							
																						Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development											
S	I	S	I	S	I	S	I	S	I			1	3	5	N	*	*	*																					
* 6.1 IS THERE A OPERATION & MAINTENANCE PLAN? (Y / N):														Y / N / NA										%	Y / N		%												
6.2 WATER SERVICES INFRASTRUCTURE: OPERATIONAL& MAINTENANCE ASSESSMENT																																							
6.2.1 Resources																																							
6.2.1.1 Existing Groundwater Infrastructure														: OPERATION		n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	60	60	y	y	y	y		y	y	y	60	y	n	40
														: MAINTENANCE		n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	60	60	y	y	y	y		y	y	y	60	y	n	40
6.2.1.2 Existing Surface water Infrastructure														: OPERATION		n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	60	60	y	y	y	y		y	y	y	60	y	n	40
														: MAINTENANCE		n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	60	60	y	y	y	y		y	y	y	60	y	n	40
6.2.1.3 Existing Waste Water Treatment Works Infrastructure														: OPERATION		3	N	3	N	2	M	2	M	3	M	55	60	y	y	y	y		y	y	y	60	y	n	40
														: MAINTENANCE		2	M	2	M	2	M	2	M	2	C	50	60	y	y	y	y		y	y	y	60	y	n	40
6.2.1.4 Existing Water Treatment Works Infrastructure														: OPERATION		3	N	3	N	2	M	2	M	3	M	55	60	y	y	y	y		y	y	y	60	y	n	40
														: MAINTENANCE		2	M	2	M	2	M	2	M	2	C	50	60	y	y	y	y		y	y	y	60	y	n	40
6.2.1.5 Existing Pump Station Infrastructure														: OPERATION		3	N	3	N	2	M	2	M	3	M	55	60	y	y	y	y		y	y	y	60	y	n	40
														: MAINTENANCE		2	M	2	M	2	M	2	M	2	C	50	60	y	y	y	y		y	y	y	60	y	n	40
6.2.1.6 Existing Bulk Pipeline Infrastructure														: OPERATION		3	N	3	N	2	M	2	M	3	M	55	60	y	y	y	y		y	y	y	60	y	n	40
														: MAINTENANCE		2	M	2	M	2	M	2	M	2	C	50	60	y	y	y	y		y	y	y	60	y	n	40
6.2.1.7 Existing Tower & Reservoir Infrastructure														: OPERATION		3	N	3	N	2	M	2	M	3	M	55	60	y	y	y	y		y	y	y	60	y	n	40
														: MAINTENANCE		2	M	2	M	2	M	2	M	2	C	50	60	y	y	y	y		y	y	y	60	y	n	40
6.2.1.8 Existing Reticulation Infrastructure														: OPERATION		3	N	3	N	2	M	2	M	3	M	55	60	y	y	y	y		y	y	y	60	y	n	40
														: MAINTENANCE		2	M	2	M	2	M	2	M	2	C	50	60	y	y	y	y		y	y	y	60	y	n	40
Sub Topic 6.2.1 Compliancy & Needs Development Plans Assessment														54%										60%										60%		40%			

COMMENTS

Staff is currently being trained, a new organogram is being compiled and this would result in more vacancies and training that will be required. As draw plans are available, but only in hard copy. The Supply Chain Management system has to be improved to work more effectively. Currently orders are placed and there is a delay in delivery.

Enabling Factors

Compliance

Needs Development Plan

STATUS QUO (S)

Z - Zero Compliance
 1 - Below minimum requirement
 2 - Minimum basic requirement
 3 - Above minimum requirement
 N/R Not Required

IMPACT (I)

C - Critical
 M - Medium/High
 L - Low
 No - No Impact

Status Quo

Future plan (to address issues)

Strategy

Manuals Available	Asset Register	As-Built Info.	Tools & Equipment	Contingency & Safety Plan	ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT
								Short (1)	Medium (3)	Long (5)	None	RDP	Higher Level	Growth & Development				
S	I	S	I	S	I	S	I	1	3	5	N	*	*	*				

6.2.2 Information

6.2.2.1 Existing Groundwater Infrastructure	: OPERATION	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	60	60	y	y	y	y		y	y	y	60	y	n	40
	: MAINTENANCE	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	60	60	y	y	y	y		y	y	y	60	y	n	40
6.2.2.2 Existing Surface water Infrastructure	: OPERATION	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	60	60	y	y	y	y		y	y	y	60	y	n	40
	: MAINTENANCE	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	60	60	y	y	y	y		y	y	y	60	y	n	40
6.2.2.3 Existing Water Treatment Works Infrastructure	: OPERATION	2	N	2	N	2	L	2	L	2	L	50	60	y	y	y	y		y	y	y	60	y	n	40
	: MAINTENANCE	2	N	2	N	2	L	2	L	2	L	50	60	y	y	y	y		y	y	y	60	y	n	40
6.2.2.4 Existing Waste Water Treatment Works Infrastructure	: OPERATION	2	N	2	N	2	L	2	L	2	L	50	60	y	y	y	y		y	y	y	60	y	n	40
	: MAINTENANCE	2	N	2	N	2	L	2	L	2	L	50	60	y	y	y	y		y	y	y	60	y	n	40
6.2.2.5 Existing Pump Station Infrastructure	: OPERATION	2	N	2	N	2	L	2	L	2	L	50	60	y	y	y	y		y	y	y	60	y	n	40
	: MAINTENANCE	2	N	2	N	2	L	2	L	2	L	50	60	y	y	y	y		y	y	y	60	y	n	40
6.2.2.6 Existing Bulk Pipeline Infrastructure	: OPERATION	2	N	2	N	2	L	2	L	2	L	50	60	y	y	y	y		y	y	y	60	y	n	40
	: MAINTENANCE	2	N	2	N	2	L	2	L	2	L	50	60	y	y	y	y		y	y	y	60	y	n	40
6.2.2.7 Existing Tower & Reservoir Infrastructure	: OPERATION	2	N	2	N	2	L	2	L	2	L	50	60	y	y	y	y		y	y	y	60	y	n	40
	: MAINTENANCE	2	N	2	N	2	L	2	L	2	L	50	60	y	y	y	y		y	y	y	60	y	n	40
6.2.2.8 Existing Reticulation Infrastructure	: OPERATION	2	N	2	N	2	L	2	L	2	L	50	60	y	y	y	y		y	y	y	60	y	n	40
	: MAINTENANCE	2	N	2	N	2	L	2	L	2	L	50	60	y	y	y	y		y	y	y	60	y	n	40
Sub Topic 6.2.2 Compliancy & Needs Development Plans Assessment												53%	60%								60%				40%

COMMENTS

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Topic 6: Operation & Maintenance

Enabling Factors												Compliance										Needs Development Plan																															
<div>STATUS QUO (S)</div> <div>Z - Zero Compliance</div> <div>1 - Below minimum requirement</div> <div>2 - Minimum basic requirement</div> <div>3 - Above minimum requirement</div> <div>N/R Not Required</div> <div>IMPACT (I)</div> <div>C - Critical</div> <div>M - Medium/High</div> <div>L - Low</div> <div>No - No Impact</div>												Status Quo										Future plan (to address issues)										Strategy																					
												Procedures	Record keeping in place	Quality control procedures establ.	Risk Management	Reporting (data analysis & report generation establ.	ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT																							
																				Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development																											
																				1	3	5	N	*	*	*																											
Quantity: Assessment of Information Completeness												S	I	S	I	S	I	S	I	S	I			Y / N / NA										%	Y / N	%																	
Quality: Information Accuracy Assessment																						%	%																														
6.2.3 Activity Control & Management																																																					
6.2.3.1 Existing Groundwater Infrastructure												: OPERATION																n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	60	60	y	y	y	y		y	y	y	60	y	n	40	
												: MAINTENANCE																n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	60	60	y	y	y	y		y	y	y	60	y	n	40	
6.2.3.2 Existing Surface water Infrastructure												: OPERATION																n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	60	60	y	y	y	y		y	y	y	60	y	n	40	
												: MAINTENANCE																n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	n/r	60	60	y	y	y	y		y	y	y	60	y	n	40	
6.2.3.3 Existing Water Treatment Works Infrastructure												: OPERATION																2	L	2	L	2	L	2	L	2	L	2	L	55	60	y	y	y	y		y	y	y	60	y	n	40
												: MAINTENANCE																1	M	1	M	2	M	1	M	1	M	1	M	40	60	y	y	y	y		y	y	y	60	y	n	40
6.2.3.4 Existing Waste Water Treatment Works Infrastructure												: OPERATION																2	L	1	M	2	M	1	M	1	M	1	M	55	60	y	y	y	y		y	y	y	60	y	n	40
												: MAINTENANCE																1	M	1	M	2	M	1	M	1	M	1	M	40	60	y	y	y	y		y	y	y	60	y	n	40
6.2.3.5 Existing Pump Station Infrastructure												: OPERATION																2	L	1	M	2	M	1	M	1	M	1	M	55	60	y	y	y	y		y	y	y	60	y	n	40
												: MAINTENANCE																1	M	1	M	2	M	1	M	1	M	1	M	40	60	y	y	y	y		y	y	y	60	y	n	40
6.2.3.6 Existing Bulk Pipeline Infrastructure												: OPERATION																2	L	1	M	2	M	1	M	1	M	1	M	55	60	y	y	y	y		y	y	y	60	y	n	40
												: MAINTENANCE																1	M	1	M	2	M	1	M	1	M	1	M	40	60	y	y	y	y		y	y	y	60	y	n	40
6.2.3.7 Existing Tower & Reservoir Infrastructure												: OPERATION																2	L	1	M	2	M	1	M	1	M	1	M	55	60	y	y	y	y		y	y	y	60	y	n	40
												: MAINTENANCE																1	M	1	M	2	M	1	M	1	M	1	M	40	60	y	y	y	y		y	y	y	60	y	n	40
6.2.3.8 Existing Reticulation Infrastructure												: OPERATION																2	L	1	M	2	M	1	M	1	M	1	M	55	60	y	y	y	y		y	y	y	60	y	n	40
												: MAINTENANCE																1	M	1	M	2	M	1	M	1	M	1	M	40	60	y	y	y	y		y	y	y	60	y	n	40
Sub Topic 6.2.3 Compliancy & Needs Development Plans Assessment																						51%	60%											60%			40%																

COMMENTS

Staff is currently being trained, a new organogram is being compiled and this would result in more vacancies and training that will be required. As draw plans are available, but only in hard copy. The Supply Chain Management system has to be improved to work more effectively. Currently orders are placed and there is a delay in delivery.



Enabling Factors

Compliance

Needs Development Plan

STATUS QUO (S)

Z - Zero Compliance
 1 - Below minimum requirement
 2 - Minimum basic requirement
 3 - Above minimum requirement
 N/R Not Required

IMPACT (I)

C - Critical
 M - Medium/High
 L - Low
 No - No Impact

Status Quo

Future plan (to address issues)

Strategy

Policies & Procedures	Record keeping in Place	Quality Control Procedures Established	Risk Management	Reporting	ASSESSMENT	ASSESSMENT	In place?	Time Frame	Sufficient for	ASSESSMENT	In place?	Sufficient	ASSESSMENT
								Short (1) Medium (3) Long (5) None	RDP Higher Level Growth & Development				
S	I	S	I	S	I	S	I	1 3 5 N	* * *				
					%	%		Y / N / NA		%	Y / N		%

Quantity: Assessment of Information Completeness

Quality: Information Accuracy Assessment

* 6.3 Water Supply and Quality

In Place
Y / N

6.3.1 Water: Incident Management Protocol	y
6.3.2 Water: Process Control	y
6.3.3 Water: Monitoring Programme	y
6.3.4 Water: Sample Analysis (Credible: Scale 1 – 5 as per Blue Drop requirements)	4
6.3.5 Water: Failure Response Management	y
6.3.6 Blue Drop Status	n

ADD SCORE FROM BLUE DROP STATUS 49% 60%

60%

40%

* 6.4 Waste Water Supply and Quality

In Place
Y / N

6.4.1 Waste Water: Incident Management Protocol	y
6.4.2 Waste Water: Process Control	y
6.4.3 Waste Water: Monitoring Programme	y
6.4.4 Waste Water: Sample Analysis (Credible: Scale 1 – 5 as per Green Drop requirements)	3
6.4.5 Waste Water: Failure Response Management	y
6.4.6 Green Drop Status	n

ADD SCORE FROM GREEN DROP STATUS 62% 60%

60%

40%

6.1 OPERATION & MAINTENANCE PLAN

6.2.1 RESOURCES

6.2.2 INFORMATION

6.2.3 ACTIVITY CONTROL & MANAGEMENT

6.3 WATER SUPPLY AND QUALITY (BLUE DROP)

6.4 WASTE WATER SUPPLY AND QUALITY (GREEN DROP)

COMMENTS

A service provider has been appointed to address the Blue Drop and Green Drop procedures. Operators are being trained for certification. AS first time assessment on Blue Drop the score was 48%. With improvements made and testing done in Sasolburg this should improve considerably. The Green Drop score as first time assessment was 61% and with improvements this should improve considerably.

0%	0%
54%	60%
53%	60%
51%	60%
49%	60%
62%	60%

NEEDS DEVELOPMENT PLAN ASSESSMENT

Future plan

60%

Strategy

40%

OVERALL QUALITY ASSESSMENT

45%

OVERALL QUANTITY ASSESSMENT

50%



Topic 7: Associated Services

Enabling Factors						Compliance		Needs Development Plan											
Resources available to perform function? (Yes: Y, No: N, Not Applicable: NA):								Future plan (to address issues)						Strategy					
						ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT
									Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development				
									1	3	5	N	*	*	*				
Quality: Information Accuracy Assessment																			
Quantity: Assessment of Information Completeness																			
7.1 Water Services						%	%	Y / N / NA						%	Y / N	%			
Associated Services Facility	Number of facilities	Facilities with adequate services	Facilities with no services	Facilities with inadequate services	Total Potential cost (basic level) (RM)														
7.1.1 Education Plan																			
* Schools	46	45		1		50	60	y	y	y	y		y	y	y	60	y	n	40
Tertiary education facility						0	0	y	y	y	y		y	y	y	60	y	n	40
Total	46	45	0	1	0														
* 7.1.2 Health Plan																			
* Hospitals	3	3	0	0		60	60	y	y	y	y		y	y	y	60	y	n	40
* Health centres	0	0	0	0		60	60	y	y	y	y		y	y	y	60	y	n	40
* Clinics	12	9	0	3		40	60	y	y	y	y		y	y	y	60	y	n	40
Total	15	12	0	3	0														
Sub Topic 7.1 Compliancy & Needs Development Plans Assessment						42%	48%							60%		40%			
7.2 Sanitation Services																			
7.2.1 Education Plan																			
* Schools	46	37	2	9		40	60	y	y	y	y		y	y	y	60	y	n	40
Tertiary education facility						0	0	y	y	y	y		y	y	y	60	y	n	40
Total	46	37	2	9	0														
* 7.2.2 Health Plan																			
* Hospitals	3	3	0	0		60	60	y	y	y	y		y	y	y	60	y	n	40
* Health centres	0	0	0	0		60	60	y	y	y	y		y	y	y	60	y	n	40
* Clinics	12	9	0	3		40	60	y	y	y	y		y	y	y	60	y	n	40
Total	15	12	0	3	0														
Sub Topic 7.2 Compliancy & Needs Development Plans Assessment						40%	48%							60%		40%			



Enabling Factors

Compliance

Needs Development Plan

Future plan (to address issues)

Strategy

OVERALL TOPIC ASSESSMENT



ASSESSMENT

ASSESSMENT

ASSESSMENT

ASSESSMENT

Quality: Information Accuracy Assessment

Quantity: Assessment of Information Completeness

7.1 WATER SERVICES

7.2 SANITATION SERVICES

42% 48%

40% 48%

GENERAL COMMENTS

NEEDS DEVELOPMENT PLAN ASSESSMENT

Future plan

60%

Strategy

40%

OVERALL QUANTITY ASSESSMENT

48%

OVERALL QUALITY ASSESSMENT

41%



Topic 8: Conservation & Demand Management

8

Enabling Factors		Compliance						Needs Development Plan													
		Status Quo						Future plan (to address issues)								Strategy					
		Resources available to perform function? (Yes: Y, No: N, Partially: P, N/A: NA):	Urban Settlements		Rural Settlements		ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT	
										Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development					
			1	3	5	N															*
Quality: Information Accuracy Assessment			Number Of	% of Total	Number Of	% of Total															
Quantity: Assessment of Information Completeness																					
8.1 Water Resource Management Interventions							%	%	Y / N / NA							%	Y / N	%			
* 8.1.1 Reducing unaccounted water and water inefficiencies																					
8.1.1.1 Night flow metering		n					0	0	n								0		0		
8.1.1.2 Day flow metering		n					0	0	n								0		0		
8.1.1.3 Reticulation leaks		y					60	0	n								0		0		
8.1.1.4 Illegal connections		y					60	0	n								0		0		
8.1.1.5 Un-metered connections		y					60	0	n								0		0		
8.1.1.6 Internal plumbing leaks		n					0	0	n								0		0		
* 8.1.2 Reducing high pressures for residential consumers			TOTAL				30%	0%								0%		0%			
Number of consumer units with water supply pressure of:																					
8.1.2.1 <300kPa		n					40	0													
8.1.2.2 300 –600kPa		n					40	0													
8.1.2.3 600 –900kPa		n					40	0	n								0		0		
8.1.2.4 >900kPa (>9Bar)		n					40	0	n								0		0		
* 8.1.3 Leak and meter repair programmes			TOTAL				40%	0%								0%		0%			
Consumer units targeted by:																					
8.1.3.1 Leak repair assistance programme		n					0	0	n								0		0		
8.1.3.2 Retro-fitting of water efficient toilets		n					0	0	n								0		0		
8.1.3.3 Meter repair programme		Y / N : y	y				0	0	n								0		0		
8.1.4 Consumer/end-use demand management: Public Information & Education Programmes			TOTAL				0%	0%								0%		0%			
8.1.4.1 Schools targeted by education programmes		n					0	0	n								0		0		
8.1.4.2 Consumers targeted by public information programmes		y					0	0	n								0		0		
* 8.1.4.3 IS THERE A OPERATION & MAINTENANCE PLAN?				(Y / N):		y	60%	60%								60%		40%			
Sub Topic 8.1 Compliancy & Needs Development Plans Assessment							33%	15%								15%		10%			



* BASELINE INFORMATION: COMPULSORY FIELDS

Enabling Factors		Compliance			Needs Development Plan												
		Status Quo			Future plan (to address issues)						Strategy						
		Number of Settlements	ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT	
						Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development					
						1	3	5	N								*
Quality: Information Accuracy Assessment																	
Quantity: Assessment of Information Completeness																	
		Number of	%	%	Y / N / NA						%	Y / N	%				
8.1.5 Conjunctive use of surface – and groundwater																	
Ground Water																	
Surface Water		7															
Conjunctive Use																	
Artificial Recharge		0															
Rain Water Harvesting		0															
8.1.6 Working for Water																	
Is there a Working for Water Programme in Place:		(Y / N) : n															
Provide List of Projects:																	
1)																	
2)																	
3)																	
4)																	
5)																	
6)																	
7)																	
Comments																	
MOU between Sasol, Rand Water, DWA and Metsimaholo in total contributing R1,85m towards WCDM.																	

Topic 8: Conservation & Demand Management

Enabling Factors

General Notes: The compliancy and needs development plan section must be completed for each aspect listed

TOTAL: 19.970

Must be completed for Total. If required **this page** can be completed in multi copies to list and describe more than one system

Compliance

Needs Development Plan

Status Quo

Future plan (to address issues)

Strategy

Quality: Information Accuracy Assessment

Quantity: Assessment of Information Completeness

8.2 Water Balance (Volume Units in Ml/d)

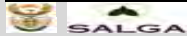
		ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT
					Short (1)	Medium (3)	Long (5)	None	RDP	Higher Level	Growth & Development				
					1	3	5	N	*	*	*				
		%	%		Y / N / NA							%	Y / N		%
Ground Water		40	40	n								0	n		0
Purchased		40	40	n								0	n		0
Total bulk		40	40	n								0	n		0
Treatment Works		40	40	n								0	n		0
Total Treatment at TW		40	40	n								0	n		0
TOTAL RURAL SUPPLY		40	40	n								0	n		0
Residential communal water supply		40	40	n								0	n		0
Residential controlled volume supply		40	40	n								0	n		0
Residential uncontrolled volume supply		40	40	n								0	n		0
Industrial Supply – Wet		40	40	n								0	n		0
Industrial Supply – Dry		40	40	n								0	n		0
Commercial supply		40	40	n								0	n		0
Other supply		40	40	n								0	n		0
TOTAL URBAN SUPPLY		40	40	n								0	n		0
TOTAL METERED WATER SUPPLIED (urban + rural)		40	40	n								0	n		0
TOTAL METERED CONSUMPTION (urban + rural)		40	40	n								0	n		0
Raw Water Supplied		40	40	n								0	n		0
Waste Water Treatment Works		40	40	n								0	n		0
Total recieved at WWTW		40	40	n								0	n		0
Total Discharged		40	40	n								0	n		0
Other		40	40	n								0	n		0
Returned to source		40	40	n								0	n		0
Recycled		40	40	n								0	n		0
Ground water Abstracted		40	40	n								0	n		0
Surface water Abstracted		40	40	n								0	n		0
Surface water Purchased		40	40	n								0	n		0
Sub Topic 8.2 Compliancy & Needs Development Plans Assessment		40%	40%									0%			0%



* BASELINE INFORMATION: COMPULSORY FIELDS

21A

Enabling Factors				Compliance				Needs Development Plan																		
<div>General Notes: The compliancy and needs development plan section must be completed for each aspect listed</div> <div>TOTAL: 19.970</div> <div>Must be completed for Total. If required this page can be completed in multi copies to list and describe more than one system</div> <div>Quality: Information Accuracy Assessment</div> <div>Quantity: Assessment of Information Completeness</div>				Status Quo				Future plan (to address issues)						Strategy												
				ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT									
							Short (1) Medium (3) Long (5) None				Basic	Higher Level	Growth & Development													
							1	3	5	N	*	*	*													
%	%	Y / N / NA						%	Y / N		%															
8.3 Water Losses																										
8.3.1 ● - Raw Water Bulk Loss																										
Raw Water at Treatment - Total Raw Water Bulk Received - Raw Water Supplied % LOSS																										
5 - (1+2+3+14) - 4																										
19.571 - 19.970 - 0.000 = -0.3994071 -2%														40	40	n							0	n		0
8.3.2 ● - Treated Water Loss :Bulk																										
Total Metered Supplied - (Total Treated at Treated Water + Purchased Treated Water)																										
9 - 8																										
18.153 18.153 = 0 0%														40	40	n							0	n		0
8.3.3 ● - Treated Water Loss :Internal																										
Metered Consumption - Metered Supplied																										
10 - 9																										
15.067 - 18.153 = -3.0859344 -15%														40	40	n							0	n		0
8.3.4 ● - Water Balance																										
<div><div><div>Bulk</div><div>Usage</div></div><div>+ Discharged</div></div>																										
Input (1+2+3+7+7a)-4 - 9 + 13 Value																										
19.970 18.153 17.100 18.917801 95%														40	40	n							0	n		0
Sub Topic 8.3 Compliancy & Needs Development Plans Assessment														40%	40%							0%			0%	



Topic 8: Conservation & Demand Management

Enabling Factors

General Notes: The compliancy and needs development plan section must be completed for each aspect listed

TOTAL: _____

Must be completed for Total. If required **this page** can be completed in multi copies to list and describe more than one system

Compliance

Status Quo

Needs Development Plan

Future plan (to address issues)

Strategy

ASSESSMENT

ASSESSMENT

In place?

Time Frame

Sufficient for

Short (1)
Medium (3)
Long (5)
None

RDP

Higher Level

Growth &
Development

ASSESSMENT

In place?

Sufficient

ASSESSMENT

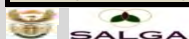
Quality: Information Accuracy Assessment

Quantity: Assessment of Information Completeness

8.2 Water Balance (Volume Units in Ml/d)

	%	%	Y / N / NA				%	Y / N	%
Ground Water									
Purchased									
Total bulk									
Treatment Works									
Total Treatment at TW									
TOTAL RURAL SUPPLY									
Residential communal water supply									
Residential controlled volume supply									
Residential uncontrolled volume supply									
Industrial Supply – Wet									
Industrial Supply – Dry									
Commercial supply									
Other supply									
TOTAL URBAN SUPPLY									
TOTAL METERED WATER SUPPLIED (urban + rural)									
TOTAL METERED CONSUMPTION (urban + rural)									
Raw Water Supplied									
Waste Water Treatment Works									
Total recieved at WWTW									
Total Discharged									
Other									
Returned to source									
Recycled									
Ground water Abstracted									
Surface water Abstracted									
Surface water Purchased									
Sub Topic 8.2 Compliancy & Needs Development Plans Assessment									
	0%	0%						0%	0%

Enabling Factors		Compliance		Needs Development Plan														
<p>General Notes: The compliancy and needs development plan section must be completed for each aspect listed</p> <p>TOTAL: _____</p> <p>Must be completed for Total. If required this page can be completed in multi copies to list and describe more than one system</p> <p>Quality: Information Accuracy Assessment</p> <p>Quantity: Assessment of Information Completeness</p>		Status Quo		Future plan (to address issues)							Strategy							
				ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT	
							Short (1) Medium (3) Long (5) None				Basic	Higher Level	Growth & Development					
							1	3	5	N	*	*	*					
		%	%	Y / N / NA							%	Y / N	%					
8.3 Water Losses																		
8.3.1 - Raw Water Bulk Loss																		
Raw Water at Treatment	-	Total Raw Water Bulk Received	-	Raw Water Supplied	% LOSS													
5	-	(1+2+3+14)	-	4														
<input type="text"/>	-	<input type="text"/>	-	<input type="text"/>	=	<input type="text"/>	<input type="text"/>											
8.3.2 - Treated Water Loss :Bulk																		
Total Metered Supplied	-	(Total Treated at Treated Water + Purchased Treated Water)																
9	-	8																
<input type="text"/>	-	<input type="text"/>	= <input type="text"/> <input type="text"/>															
8.3.3 - Treated Water Loss :Interna																		
Metered Consumption	-	Metered Supplied																
10	-	9																
<input type="text"/>	-	<input type="text"/>	= <input type="text"/> <input type="text"/>															
8.3.4 - Water Balance																		
Bulk	+	Usage	+	Discharged														
Input (1+2+3+7+7a)-4	-	9	+	13	Value													
<input type="text"/>	-	<input type="text"/>	+	<input type="text"/>	<input type="text"/>	<input type="text"/>												
Sub Topic 8.3 Compliancy & Needs Development Plans Assessment		0%	0%											0%		0%		



Topic 8: Conservation & Demand Management

Enabling Factors

General Notes: The compliancy and needs development plan section must be completed for each aspect listed

TOTAL: _____

Must be completed for Total. If required **this page** can be completed in multi copies to list and describe more than one system

Compliance

Status Quo

Needs Development Plan

Future plan (to address issues)

Strategy

ASSESSMENT

ASSESSMENT

In place?

Time Frame

Short (1)
Medium (3)
Long (5)
None

Sufficient for

RDP

Higher Level

Growth & Development

ASSESSMENT

In place?

Sufficient

ASSESSMENT

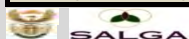
Quality: Information Accuracy Assessment

Quantity: Assessment of Information Completeness

8.2 Water Balance (Volume Units in Ml/d)

	%	%	Y / N / NA				%	Y / N	%
Ground Water									
Purchased									
Total bulk									
Treatment Works									
Total Treatment at TW									
TOTAL RURAL SUPPLY									
Residential communal water supply									
Residential controlled volume supply									
Residential uncontrolled volume supply									
Industrial Supply – Wet									
Industrial Supply – Dry									
Commercial supply									
Other supply									
TOTAL URBAN SUPPLY									
TOTAL METERED WATER SUPPLIED (urban + rural)									
TOTAL METERED CONSUMPTION (urban + rural)									
Raw Water Supplied									
Waste Water Treatment Works									
Total recieved at WWTW									
Total Discharged									
Other									
Returned to source									
Recycled									
Ground water Abstracted									
Surface water Abstracted									
Surface water Purchased									
Sub Topic 8.2 Compliancy & Needs Development Plans Assessment									
	0%	0%						0%	0%

Enabling Factors		Compliance		Needs Development Plan													
<p>General Notes: The compliancy and needs development plan section must be completed for each aspect listed</p> <p>TOTAL: _____</p> <p>Must be completed for Total. If required this page can be completed in multi copies to list and describe more than one system</p> <p>Quality: Information Accuracy Assessment</p> <p>Quantity: Assessment of Information Completeness</p>		Status Quo		Future plan (to address issues)							Strategy						
				ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT
							Short (1) Medium (3) Long (5) None				Basic	Higher Level	Growth & Development				
							1	3	5	N	*	*	*				
		%	%	Y / N / NA							%	Y / N	%				
8.3 Water Losses																	
8.3.1 - Raw Water Bulk Loss																	
Raw Water at Treatment	-	Total Raw Water Bulk Received	-	Raw Water Supplied	% LOSS												
5	-	(1+2+3+14)	-	4													
<input type="text"/>	-	<input type="text"/>	-	<input type="text"/>	=	<input type="text"/>	<input type="text"/>										
8.3.2 - Treated Water Loss :Bulk																	
Total Metered Supplied	-	(Total Treated at Treated Water + Purchased Treated Water)															
9	-	8															
<input type="text"/>	-	<input type="text"/>	=	<input type="text"/>	<input type="text"/>												
8.3.3 - Treated Water Loss :Interna																	
Metered Consumption	-	Metered Supplied															
10	-	9															
<input type="text"/>	-	<input type="text"/>	=	<input type="text"/>	<input type="text"/>												
8.3.4 - Water Balance																	
Bulk	+	Usage	+	Discharged													
Input (1+2+3+7+7a)-4	-	9	+	13	Value												
<input type="text"/>	-	<input type="text"/>	+	<input type="text"/>	<input type="text"/>	<input type="text"/>											
Sub Topic 8.3 Compliancy & Needs Development Plans Assessment		0%	0%											0%		0%	



Topic 8: Conservation & Demand Management

Enabling Factors

General Notes: The compliancy and needs development plan section must be completed for each aspect listed

TOTAL: _____

Must be completed for Total. If required **this page** can be completed in multi copies to list and describe more than one system

Compliance

Status Quo

Needs Development Plan

Future plan (to address issues)

Strategy

ASSESSMENT

ASSESSMENT

In place?

Time Frame

Short (1)
Medium (3)
Long (5)
None

Sufficient for

RDP
Higher Level
Growth &
Development

ASSESSMENT

In place?

Sufficient

ASSESSMENT

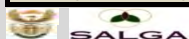
Quality: Information Accuracy Assessment

Quantity: Assessment of Information Completeness

8.2 Water Balance (Volume Units in Ml/d)

		%	%	Y / N / NA				%	Y / N	%
Ground Water										
Purchased										
Total bulk										
Treatment Works										
Total Treatment at TW										
TOTAL RURAL SUPPLY										
Residential communal water supply										
Residential controlled volume supply										
Residential uncontrolled volume supply										
Industrial Supply – Wet										
Industrial Supply – Dry										
Commercial supply										
Other supply										
TOTAL URBAN SUPPLY										
TOTAL METERED WATER SUPPLIED (urban + rural)										
TOTAL METERED CONSUMPTION (urban + rural)										
Raw Water Supplied										
Waste Water Treatment Works										
Total recieved at WWTW										
Total Discharged										
Other										
Returned to source										
Recycled										
Ground water Abstracted										
Surface water Abstracted										
Surface water Purchased										
Sub Topic 8.2 Compliancy & Needs Development Plans Assessment		0%	0%						0%	0%

Enabling Factors		Compliance		Needs Development Plan														
<p>General Notes: The compliancy and needs development plan section must be completed for each aspect listed</p> <p>TOTAL: _____</p> <p>Must be completed for Total. If required this page can be completed in multi copies to list and describe more than one system</p> <p>Quality: Information Accuracy Assessment</p> <p>Quantity: Assessment of Information Completeness</p>		Status Quo		Future plan (to address issues)							Strategy							
				ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT	
							Short (1)	Medium (3)	Long (5)	None	Basic	Higher Level	Growth & Development					
																		1
		%	%	Y / N / NA							%	Y / N	%					
8.3 Water Losses																		
8.3.1 - Raw Water Bulk Loss																		
Raw Water at Treatment	-	Total Raw Water Bulk Received	-	Raw Water Supplied	% LOSS													
5	-	(1+2+3+14)	-	4														
<input type="text"/>	-	<input type="text"/>	-	<input type="text"/>	=	<input type="text"/>	<input type="text"/>											
8.3.2 - Treated Water Loss :Bulk																		
Total Metered Supplied	-	(Total Treated at Treated Water + Purchased Treated Water)																
9	-	8																
<input type="text"/>	-	<input type="text"/>	=	<input type="text"/>	<input type="text"/>													
8.3.3 - Treated Water Loss :Interna																		
Metered Consumption	-	Metered Supplied																
10	-	9																
<input type="text"/>	-	<input type="text"/>	=	<input type="text"/>	<input type="text"/>													
8.3.4 - Water Balance																		
Bulk	+	Usage	+	Discharged														
Input (1+2+3+7+7a)-4	-	9	+	13	Value													
<input type="text"/>	-	<input type="text"/>	+	<input type="text"/>	<input type="text"/>	<input type="text"/>												
Sub Topic 8.3 Compliancy & Needs Development Plans Assessment		0%	0%											0%		0%		



Topic 8: Conservation & Demand Management

Enabling Factors

General Notes: The compliancy and needs development plan section must be completed for each aspect listed

TOTAL: _____

Must be completed for Total. If required **this page** can be completed in multi copies to list and describe more than one system

Compliance

Status Quo

Needs Development Plan

Future plan (to address issues)

Strategy

ASSESSMENT

ASSESSMENT

In place?

Time Frame

Short (1)
Medium (3)
Long (5)
None

Sufficient for

RDP

Higher Level

Growth & Development

ASSESSMENT

In place?

Sufficient

ASSESSMENT

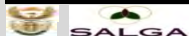
Quality: Information Accuracy Assessment

Quantity: Assessment of Information Completeness

8.2 Water Balance (Volume Units in Ml/d)

		%	%	Y / N / NA				%	Y / N	%
Ground Water										
Purchased										
Total bulk										
Treatment Works										
Total Treatment at TW										
TOTAL RURAL SUPPLY										
Residential communal water supply										
Residential controlled volume supply										
Residential uncontrolled volume supply										
Industrial Supply – Wet										
Industrial Supply – Dry										
Commercial supply										
Other supply										
TOTAL URBAN SUPPLY										
TOTAL METERED WATER SUPPLIED (urban + rural)										
TOTAL METERED CONSUMPTION (urban + rural)										
Raw Water Supplied										
Waste Water Treatment Works										
Total recieved at WWTW										
Total Discharged										
Other										
Returned to source										
Recycled										
Ground water Abstracted										
Surface water Abstracted										
Surface water Purchased										
Sub Topic 8.2 Compliancy & Needs Development Plans Assessment		0%	0%						0%	0%

Enabling Factors		Compliance		Needs Development Plan														
<p>General Notes: The compliancy and needs development plan section must be completed for each aspect listed</p> <p>TOTAL: _____</p> <p>Must be completed for Total. If required this page can be completed in multi copies to list and describe more than one system</p> <p>Quality: Information Accuracy Assessment</p> <p>Quantity: Assessment of Information Completeness</p>		Status Quo		Future plan (to address issues)							Strategy							
				ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT	
							Short (1)	Medium (3)	Long (5)	None	Basic	Higher Level	Growth & Development					
																		1
%	%	Y / N / NA							%	Y / N	%							
8.3 Water Losses																		
8.3.1 - Raw Water Bulk Loss																		
Raw Water at Treatment	-	Total Raw Water Bulk Received	-	Raw Water Supplied	% LOSS													
5	-	(1+2+3+14)	-	4														
<input type="text"/>	-	<input type="text"/>	-	<input type="text"/>	=	<input type="text"/>	<input type="text"/>											
8.3.2 - Treated Water Loss :Bulk																		
Total Metered Supplied	-	(Total Treated at Treated Water + Purchased Treated Water)																
9	-	8																
<input type="text"/>	-	<input type="text"/>	=	<input type="text"/>	<input type="text"/>													
8.3.3 - Treated Water Loss :Interna																		
Metered Consumption	-	Metered Supplied																
10	-	9																
<input type="text"/>	-	<input type="text"/>	=	<input type="text"/>	<input type="text"/>													
8.3.4 - Water Balance																		
Bulk	+	Usage	+	Discharged														
Input (1+2+3+7+7a)-4	-	9	+	13	Value													
<input type="text"/>	-	<input type="text"/>	+	<input type="text"/>	<input type="text"/>	<input type="text"/>												
Sub Topic 8.3 Compliancy & Needs Development Plans Assessment		0%	0%											0%		0%		



Topic 8: Conservation & Demand Management

8

Enabling Factors

Compliance

Needs Development Plan

Status Quo

Future plan (to address issues)

Strategy

OVERALL TOPIC ASSESSMENT

Quality: Information Accuracy Assessment

Quantity: Assessment of Information Completeness

8.1 WATER RESOURCE MANAGEMENT INTERVENTIONS

8.2 WATER BALANCE

8.3 WATER LOSSES

Comments

33%

15%

40%

40%

40%

40%

NEEDS DEVELOPMENT PLAN ASSESSMENT

Future plan

15%

Strategy

10%

OVERALL QUALITY ASSESSMENT

38%

OVERALL QUANTITY ASSESSMENT

32%



* 9.1 Sources & Volumes

* CURRENT Water sources	* Number of sources	* Current abstraction (Mm³/A)	* Licensed abstraction (Mm³/A)	* Community water supply		ASSESSMENT	ASSESSMENT	Additional Source Available	* Number of sources	Potential Volume	* Licensed abstraction (Mm³/A)
				Rural	Urban						
Groundwater	5							Groundwater			
Surface Water	3	6.8						Surface Water			
External Sources (Bulk purchase)								External Sources (Bulk purchase)			
Water returned to source											
Sub Topic 9.1 Compliancy & Needs Development Plans Assessment						0%	0%				

Enabling Factors				Compliance			Needs Development Plan									
Resources available to perform function? (Yes: Y, No: N, Partially: P, N/A: NA):	General Assessment on Scale 1-5 None 0% Limited 20% Partial 40% Good 60% Excellent 80%	Status Quo			Future plan (to address issues)								Strategy			
		Budget, Tools & Equipment & Personnel	ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT
						Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development				
						1	3	5	N							
Quality: Information Accuracy Assessment		Y / N / NA	%	%	Y / N / NA								%	Y / N		%
9.2 Monitoring		Is there a Monitoring Plan in Place (Y / N):														
9.2.1 % of water abstracted monitored: Surface water	80%		60	60	y	y	y	y		y	y	y	60	y	n	40
9.2.2 % of water abstracted monitored: Groundwater	n/r		60	60	y	y	y	y		y	y	y	60	y	n	40
9.2.3 % of water abstracted monitored: External Sources (Bulk purchase)	80%		60	60	y	y	y	y		y	y	y	60	y	n	40
9.2.4 Water levels (1: daily, 2: weekly, 3: monthly, 4: annually, 5: never)	80%	y	60	60	y	y	y	y		y	y	y	60	y	n	40
9.2.5 Water quality? (1: daily, 2: weekly, 3: monthly, 4: annually, 5: never)	80%	y	60	60	y	y	y	y		y	y	y	60	y	n	40
9.2.6 Borehole abstraction? (1: daily, 2: weekly, 3: monthly, 4: annually, 5: never)	n/r	n/r	60	60	y	y	y	y		y	y	y	60	y	n	40
* 9.2.7 % Compliance to drinking water acceptable limits	80%	y	60	60	y	y	y	y		y	y	y	60	y	n	40
* 9.2.8 % Compliance to effluent release acceptable limits	80%	y	60	60	y	y	y	y		y	y	y	60	y	n	40
9.2.9 Number of monitoring points for drinking water sufficient	y		60	60	y	y	y	y		y	y	y	60	y	n	40
9.2.10 Number of monitoring points for effluent release sufficient	y		60	60	y	y	y	y		y	y	y	60	y	n	40
Sub Topic 9.2 Compliancy & Needs Development Plans Assessment			60%	60%									60%	40%		



Topic 9: Water Resources

Enabling Factors					Compliance			Needs Development Plan												
Resources available to perform function? (Yes: Y, No: N, Partially: P, N/A: NA):	General Assessment on Scale 1-5 None 0% Limited 20% Partial 40% Good 60% Excellent 80%	In Place? Y/N	Status Quo			Future plan (to address issues)									Strategy					
			Budget, Tools & Equipment & Personnel	ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT			
							Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development							
Quality: Information Accuracy Assessment				Y / N / NA		%	%	Y / N / NA							%	Y / N		%		
Quantity: Assessment of Information Completeness																				
9.3 Water Quality				Is there a Water Quality Plan in Place (Y / N):																
9.3.1 Reporting on quality of water taken from source: urban & rural					y	y	60	60	y	y	y	y		y	y	y	60	y	n	40
9.3.2 Quality of water returned to the resource: urban				80%			60	60	y	y	y	y		y	y	y	60	y	n	40
9.3.3 Quality of water returned to the resource: rural				80%			60	60	y	y	y	y		y	y	y	60	y	n	40
9.3.4 Is there a Pollution contingency measures plan in place?					y	y	60	60	y	y	y	y		y	y	y	60	y	n	40
9.3.5 Quality of water taken from source: urban - % monitored by WSA self?				10%		y	60	60	y	y	y	y		y	y	y	60	y	n	40
9.3.6 Quality of water taken from source: rural - % monitored by WSA self?				10%		y	60	60	y	y	y	y		y	y	y	60	y	n	40
9.3.7 Quality of water returned to the source: urban - % monitored by WSA self?				0%		y	60	60	y	y	y	y		y	y	y	60	y	n	40
9.3.8 Quality of water returned to the source: rural - % monitored by WSA self?				0%		y	60	60	y	y	y	y		y	y	y	60	y	n	40
9.3.9 Are these results available in electronic format? (Yes/no)					y		60	60	y	y	y	y		y	y	y	60	y	n	40
9.3.10 % Time (days) within SABS 241 standards per year				80%			60	60	y	y	y	y		y	y	y	60	y	n	40
Sub Topic 9.3 Compliancy & Needs Development Plans Assessment								60%	60%								60%			40%

General Comments

Metsimaholo is striving towards providing quality water and pursuing green drop and blue drop status



METSIMAHOLO LOCAL MUNICIPALITY										WSDP 2012									
9	Topic 9: Water Resources																		
	Enabling Factors					ASSESSMENT	ASSESSMENT	Needs Development Plan											
	9.5 Wet Industries							Future plan (to address issues)								Strategy			
In place?								Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT	
	Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development												
Quality: Information Accuracy Assessment																			
Quantity: Assessment of Information Completeness					%	%	Y / N / NA								%	Y / N		%	
9.4 Wet Industries: Urban and Rural																			
Monthly Water use (ml/d) (Total)	Water Quality Received				Reliability (inadequate adequate, special treatment) (Total)														
	Raw (Total)	Filtered (Total)	Chlorinated (Total)	Fully Treated (Total)															
						0%	0%	y	y	y	y		y	y	y	60	y	n	40
9.5 'Raw' Water Consumers: Urban and Rural																			
Monthly Water use (ml/d) (Total)	Water Quality Received			Tariff (R/ml) Total	Reliability (inadequate adequate, special treatment) (Total)														
	Raw (Total)	Filtered (Total)	Other (Total)																
						0%	0%	y	y	y	y		y	y	y	60	y	n	40
9.6 Industrial Consumer Units for Sanitation: Urban and Rural																			
Number of service units (Total)	Monthly waste water (ml) (Total)	Monthly Sewage (ml) (Total)	Total Treated effluent (ml) (Total)	Total Untreated effluent (ml) (Total)	Total Return flow to river system (ml)														
						0%	0%	y	y	y	y		y	y	y	60	y	n	40
9.7 Industries and their permitted effluent releases																			
Permitted volume (Mℓ/yr) (Total)	Permitted effluent quality (units) (Total)																		
						0%	0%	y	y	y	y		y	y	y	60	y	n	40

Topic 9: Water Resources

Enabling Factors				Needs Development Plan		
<div>OVERALL TOPIC ASSESSMENT</div>		ASSESSMENT	ASSESSMENT	Future plan (to address issues)		Strategy
					ASSESSMENT	
Quality: Information Accuracy Assessment						
Quantity: Assessment of Information Completeness						
9.1 Sources & Volumes		0%	0%			
9.2 Monotoring		60%	60%			
9.3 Water Quality		60%	60%			
9.4 Wet Industries: Urban & Rural		0%	0%			
9.5 'Raw' Water Consumers: Urban & Rural		0%	0%			
9.6 Industrial Consumer Units for Sanitation: Urban & Rural		0%	0%			
9.7 Industries and their permitted effluent releases		0%	0%			
Comments				NEEDS DEVELOPMENT PLAN ASSESSMENT		
Rand Water provides 90% of the water in Metsimaholo and this is provided to Sasolburg only. The rest is extracted and purified by Metsimaholo. The sewer effluent in Sasolburg is treated by Sasol under contract, and the rest is done by Metsimaholo.				Future plan	4020%	
				Strategy	2680%	



10.1 Capital Funds

		Housing	Trading Services						Grand Total
			Environmental Protection	Waste Management (solid waste)	Waste water management	Road transport	Water	Electricity	
10.1.1 Income		RM	RM	RM	RM	RM	RM	RM	RM
10.1.1.1	Subsidies From:								
10.1.1.2	National Government								
10.1.1.3	Provincial Government								
10.1.1.4	Local Government								
10.1.1.5	Other								
10.1.1.6	Grants (including the equitable share) from:								
10.1.1.7	National Government								
10.1.1.8	Provincial Government								
10.1.1.9	Local Government								
10.1.1.10	Other								
10.1.1.11	Spent conditional grants								
10.1.1.12	Metering & Billing Income								
10.1.1.13	Other Income								
10.1.1.14	Deficit								
Total Income		0	0	0	0	0	0	0	0

Comments

Topic 10: Financial Profile

Enabling Factors				Compliance								Needs Development Plan															
				Status Quo								Future plan (to address issues)					Strategy										
				Water				Sanitation				ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT		
															Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development						
				Urban		Rural		Urban		Rural		1	3	5	N	*	*	*									
Quality: Information Accuracy Assessment				Urban		Rural		Urban		Rural																	
Quantity: Assessment of Information Completeness				Urban		Rural		Urban		Rural																	
				Value Spend	% of Allocation	Value Spend	% of Allocation	Value Spend	% of Allocation	Value Spend	% of Allocation	%	%	Y / N / NA					%	Y / N		%					
* 10.1.2 Capital Expenditure														% Allocation spend in last financial year													
														Values to be given in R million													
Regional Bulk												0	0	y	y	y	y		y	y	y	60	y	n	40		
Internal Bulk												0	0	y	y	y	y		y	y	y	60	y	n	40		
Reticulation												0	0	y	y	y	y		y	y	y	60	y	n	40		
Backlog Eradication												0	0	y	y	y	y		y	y	y	60	y	n	40		
Total cost												0	0	y	y	y	y		y	y	y	60	y	n	40		
Sub Topic 10.1 Compliancy & Needs Development Plans Assessment												0%	0%						60%			40%					
10.2 Operation & Maintenance Budget																											

WATER		BUDGET	
ITEM		(R million)	
Income:	Sales, other	R	151.81
	Grants, subsidies, and other	R	28.48
	Other income	R	-9.92
	Total Income	R	170.36
Expenditure:	Employee related cost (salaries, allowances, bonuses, medical, pension etc.)	R	7.23
	Bulk water purchases	R	66.11
	General expenditure	R	38.69
	Municipal rates and services	R	-
	Operation and Maintenance cost	R	-
	Depreciation and financial cost	R	20.00
	Total Expenditure	R	132.03
	Surplus/Deficit	R	38.33

SANITATION		BUDGET	
ITEM		(R million)	
Income:	Sales, other	R	26.60
	Grants, subsidies, and other	R	11.73
	Other income	R	-0.37
	Total Income	R	37.95
Expenditure:	Employee related cost (salaries, allowances, bonuses, medical, pension etc.)	R	6.15
	Bulk waste water charges (external waste water treatment)	R	-
	General expenditure	R	34.63
	Municipal rates and services	R	-
	Operation and Maintenance cost	R	-
	Depreciation and financial cost	R	2.00
	Total Expenditure	R	42.78
	Surplus/Deficit	R	-4.82

Sub Topic 10.2 Assessment of the Existence and Status of a Proper Budget

Add scores for Water and Sanitation Budget

0% 0%

0%

0%

Comments

The Operation & Maintenance Budget information was completed by the PSP and extracted from the Statement of Capital and Operating Expenditure for the 4th Quarter ended 30 June 2011(Preliminary results) as extracted from National Treasury web page.



Enabling Factors

Compliance

Needs Development Plan

		Status Quo										Future plan (to address issues)						Strategy										
		Fixed Tariff		Volume Charges								ASSESSMENT	ASSESSMENT	In place?	Time Frame		Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT					
				Block Definition 1 KI per month from: 0 to 6		Block Definition 2 KI per month from: 6 to 999999		Block Definition 3 KI per month from: _____ to _____		Block Definition 4 KI per month from: _____ to _____					RDP	Higher Level	Growth & Development											
		Current	Previous	Current	Previous	Current	Previous	Current	Previous																			
		Year 2011	Year 2010	Current	Previous	Current	Previous	Current	Previous	Current	Previous							1	3					5	N	*	*	*
Y / N / NA										%	%							Y / N / NA						%	Y / N	%		
Quality: Information Accuracy Assessment		Is there a Tariff & Charges Plan in Place for (Y / N):										y			60	60	y	y	y	y		y	y	y	60	y	n	40
Quantity: Assessment of Information Completeness		Values to be given in R / kl for Current and Previous Financial Years																										
Water	Communal Water Supply			0	0	12.6	11.76					60	60	y	y	y	y		y	y	y	60	y	n	40			
	Controlled Volume Supply											60	60	y	y	y	y		y	y	y	60	y	n	40			
	Uncontrolled Volume Supply											60	60	y	y	y	y		y	y	y	60	y	n	40			
Sanitation	On site dry											60	60	y	y	y	y		y	y	y	60	y	n	40			
	On site wet (conservancy tanks etc.)											60	60	y	y	y	y		y	y	y	60	y	n	40			
	Water borne reticulated sanitation	74	69.15									60	60	y	y	y	y		y	y	y	60	y	n	40			
Enabling Factors		Compliance										Needs Development Plan																
		Status Quo										Future plan (to adress issues)						Strategy										
		Fixed Tariff		Volume Charges								ASSESSMENT	ASSESSMENT	In place?	Time Frame		Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT					
				Block Definition 1 KI per month from: 0 to 999999		Block Definition 2 KI per month from: _____ to _____		Block Definition 3 KI per month from: _____ to _____		Block Definition 4 KI per month from: _____ to _____					RDP	Higher Level	Growth & Development											
		Current	Previous	Current	Previous	Current	Previous	Current	Previous																			
		Year 2011	Year 2010	Current	Previous	Current	Previous	Current	Previous	Current	Previous							1	3					5	N	*	*	*
Y / N / NA										%	%							Y / N / NA						%	Y / N	%		
Quality: Information Accuracy Assessment		Values to be given in R / kl for Current and Previous Financial Years																										
Quantity: Assessment of Information Completeness		Values to be given in R / kl for Current and Previous Financial Years																										
10.3.2 Industrial		Values to be given in R / kl for Current and Previous Financial Years																										
	Water Industrial			13.46	12.57							60	60	y	y	y	y		y	y	y	60	y	n	40			
	Sanitation Industrial	77.84	72.74									60	60	y	y	y	y		y	y	y	60	y	n	40			

Comment



Enabling Factors				Compliance										Needs Development Plan																	
				Status Quo										Future plan (to address issues)						Strategy											
				Fixed Tariff		Volume Charges								ASSESSMENT	ASSESSMENT	In place?	Time Frame			Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT					
						Block Definition 1 KI per month from: 0 to 999999		Block Definition 2 KI per month from: _____ to _____		Block Definition 3 KI per month from: _____ to _____		Block Definition 4 KI per month from: _____ to _____					Short (1) Medium (3) Long (5) None			RDP	Higher Level	Growth & Development									
				Current	Previous	Current	Previous	Current	Previous	Current	Previous																				
				Year 2011	Year 2010	Current	Previous	Current	Previous	Current	Previous	Current	Previous				Current	Previous	1	3	5	N					*	*	*		
Quality: Information Accuracy Assessment				Y / N / NA										%	%	Y / N / NA						%	Y / N				%				
Quantity: Assessment of Information Completeness				Y / N / NA										%	%	Y / N / NA						%	Y / N				%				
10.3.3 Commercial				Values to be given in R / kl for Current and Previous Financial Years																											
Water Commercial						11.82	11.5							60	60	y	y	y	y		y	y	y		60	y	n	40			
Sanitation Commercial				77.84	72.74									60	60	y	y	y	y		y	y	y		60	y	n	40			
				Status Quo										Future plan (to adress issues)						Strategy											
				Fixed Tariff		Volume Charges								ASSESSMENT	ASSESSMENT	In place?	Time Frame			Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT					
						Block Definition 1 KI per month from: 0 to 999999		Block Definition 2 KI per month from: _____ to _____		Block Definition 3 KI per month from: _____ to _____		Block Definition 4 KI per month from: _____ to _____					Short (1) Medium (3) Long (5) None			RDP	Higher Level	Growth & Development									
				Current	Previous	Current	Previous	Current	Previous	Current	Previous																				
				Year 2011	Year 2010	Current	Previous	Current	Previous	Current	Previous	Current	Previous				Current	Previous	1	3	5	N					*	*	*		
Quality: Information Accuracy Assessment				Y / N / NA										%	%	Y / N / NA						%	Y / N				%				
Quantity: Assessment of Information Completeness				Y / N / NA										%	%	Y / N / NA						%	Y / N				%				
10.3.4 Other				Values to be given in R / kl for Current and Previous Financial Years																											
Water						12.6	11.76							60	60	y	y	y	y		y	y	y		60	y	n	40			
Sanitation				310	228									60	60	y	y	y	y		y	y	y		60	y	n	40			
Sub Topic 10.3 Compliancy & Needs Development Plans Assessment														60%	60%							60%					40%				
10.4 Free Basic Services				Is there a Free Basic Services Policy in Place (Y / N):																											
10.4.1 Subsidy Targeting Approach				% of HH Targeted: Water				% of HH Targeted: Sanitation																							
Rising block tariff														0	0																
Service level targeting														0	0																
* Credits to Water account														0	0																
* Credits to Sanitation account														0	0																
* Number of units requiring free basic services (Water)														0	0																
* Number of units requiring free basic services (Sanitation)														0	0																
Number of units with access to free basic services														0	0																
Sub Topic 10.4 Compliancy & Needs Development Plans Assessment														0%	0%							0%					0%				
Comment																															
				All Tariffs are inclusive of VAT. FBW is applicable to all. A different water tariff is applicable to Oranjeville. The Waterborne sewerage tariff varies for different towns. The indicated tariff is for Sasolburg.																											

Enabling Factors				Compliance				Needs Development Plan														
				Status Quo				Future plan (to address issues)					Strategy									
WATER				Urban		Rural		TOTAL	ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT
												Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development				
Resources available to perform function? (Yes: Y, No: N, Not Applicable: NA):				Current	Previous	Current	Previous					1	3	5	N	*	*	*				
Quality: Information Accuracy Assessment								%	%	Y / N / NA					%	Y / N	%					
Quantity: Assessment of Information Completeness																						

10.5 Metering, Billing & Income*** 10.5.1 Residential: Water**

* Units Supplied						0	0	y	y	y	y		y	y	y	60	y	n	40
* Metered %						0	0	y	y	y	y		y	y	y	60	y	n	40
* Billed %						0	0	y	y	y	y		y	y	y	60	y	n	40
* Not Metered						0	0	y	y	y	y		y	y	y	60	y	n	40
* Income Received %						0	0	y	y	y	y		y	y	y	60	y	n	40
* Non Payment %						0	0	y	y	y	y		y	y	y	60	y	n	40

10.5.2 Industrial & Commercial: Water

Units Supplied						0	0	y	y	y	y		y	y	y	60	y	n	40
Metered %						0	0	y	y	y	y		y	y	y	60	y	n	40
Billed %						0	0	y	y	y	y		y	y	y	60	y	n	40
Not Metered						0	0	y	y	y	y		y	y	y	60	y	n	40
Income Received %						0	0	y	y	y	y		y	y	y	60	y	n	40
Non Payment %						0	0	y	y	y	y		y	y	y	60	y	n	40
Comments																			

Topic 10: Financial Profile

Enabling Factors					Compliance					Needs Development Plan													
					Status Quo					Future plan (to address issues)								Strategy					
SANITATION					Urban		Rural		TOTAL	ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT
													Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development				
Resources available to perform function? (Yes: Y, No: N, Not Applicable: NA):					Fixed Charge	Value Charge	Fixed Charge	Value Charge	%	%	Y/ N / NA				%	Y / N		%					
Quality: Information Accuracy Assessment									1	3	5	N	*	*	*								
Quantity: Assessment of Information Completeness																							
* 10.5.3 Residential: Sanitation																							
* Units Supplied										0	0	y	y	y	y		y	y	y	60	y	n	40
* Metered %																							
* Billed %										0	0	y	y	y	y		y	y	y	60	y	n	40
* Not Metered										0	0	y	y	y	y		y	y	y	60	y	n	40
* Income Received %										0	0	y	y	y	y		y	y	y	60	y	n	40
* Non Payment %										0	0	y	y	y	y		y	y	y	60	y	n	40
10.5.4 Industrial & Commercial: Sanitation																							
Units Supplied										0	0	y	y	y	y		y	y	y	60	y	n	40
Metered %																							
Billed %										0	0	y	y	y	y		y	y	y	60	y	n	40
Not Metered										0	0	y	y	y	y		y	y	y	60	y	n	40
Income Received %										0	0	y	y	y	y		y	y	y	60	y	n	40
Non Payment %										0	0	y	y	y	y		y	y	y	60	y	n	40
										0	0	y	y	y	y		y	y	y	60	y	n	40
Sub Topic 10.5 Compliancy & Needs Development Plans Assessment										0%	0%									60%			40%

Comments

Enabling Factors	Compliance			Needs Development Plan			
	Status Quo			Future plan (to address issues)		Strategy	
<u>OVERALL TOPIC ASSESSMENT</u>				ASSESSMENT	ASSESSMENT	ASSESSMENT	ASSESSMENT
Quality: Information Accuracy Assessment							
Quantity: Assessment of Information Completeness							
10.1.2 CAPITAL EXPENDITURE				0%	0%		
10.2 OPERATION & MAINTENANCE BUDGET				0%	0%		
10.3 TARIFF & CHARGES				60%	60%		
10.4 FREE BASIC SERVICES				0%	0%		
10.5 METERING, BILLING, INCOME & SALES				0%	0%		
Comments							



Topic 11: Water Services Institutional Arrangements Profile

Enabling Factors										Compliance					Needs Development Plan										1			
WSA functions and outputs										Status Quo					Future plan (to address issues)								Strategy					
Resources available to perform function? (Yes: Y, No: N, Not Applicable: NA):										Policy in Place	Budget	Personnel	Gazetted	Council approved	ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT
																		Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development				
																		1	3	5	N							
Quality: Information Accuracy Assessment										Y / N / NA					%	%	Y / N / NA								%	Y / N		%
Quantity: Assessment of Information Completeness										Y / N / NA					%	%	Y / N / NA								%	Y / N		%
11.1 General Functions																												
* 11.1.1 Policy development																												
* Indigent Policy										y				y	60	60	y	y	y	y		y	y	y	60	y	n	40
* Free basic water policy (including equitable share)										y				y	60	60	y	y	y	y		y	y	y	60	y	n	40
* Free basic sanitation policy										y				y	60	60	y	y	y	y		y	y	y	60	y	n	40
* Procurement policy										y				y	60	60	y	y	y	y		y	y	y	60	y	n	40
* Credit control & debt collection policy										y	y	y		y	60	60	y	y	y	y		y	y	y	60	y	n	40
* 11.1.2 Regulation and tariffs															60%	60%									60%		40%	
* Water Services bylaws with conditions as required by the Water Services Act										y				y	60	60	y	y	y	y		y	y	y	60	y	n	40
* Mechanisms to ensure compliance with bylaws										y	y	y		y	60	60	y	y	y	y		y	y	y	60	y	n	40
* Tariff structure										y				y	60	60	y	y	y	y		y	y	y	60	y	n	40
* Tariffs promulgated										y	y	y		y	60	60	y	y	y	y		y	y	y	60	y	n	40
11.1.3 Infrastructure development (projects)															60%	60%									60%		40%	
Mechanisms to undertake project / feasibility studies											y	y			60	60	y	y	y	y		y	y	y	60	y	n	40
Criteria for prioritising projects										y				y	60	60	y	y	y	y		y	y	y	60	y	n	40
Mechanisms to assess and approve project business plans										y	y	y			60	60	y	y	y	y		y	y	y	60	y	n	40
Mechanisms for selecting, contracting, managing and monitoring implementing agents										y	y	y		y	60	60	y	y	y	y		y	y	y	60	y	n	40
Mechanisms to monitor project implementation											y	y			60	60	y	y	y	y		y	y	y	60	y	n	40
11.1.4 Performance management and monitoring															60%	60%									60%		40%	
Performance management systems										y	y	y		y	60	60	y	y	y	y		y	y	y	60	y	n	40
Water service monitoring and evaluation (M&E) system										y	y	y		y	60	60	y	y	y	y		y	y	y	60	y	n	40
11.1.5 WSDP															60%	60%									60%		40%	
WSDP information system										Yes:	y	No:			60	60	y	y	y	y		y	y	y	60	y	n	40
Mechanisms to monitor and report on WSDP implementation										Yes:	y	No:			60	60	y	y	y	y		y	y	y	60	y	n	40
Mechanisms for stakeholder participation										Yes:	y	No:			60	60	y	y	y	y		y	y	y	60	y	n	40
															60%	60%									60%		40%	



11.2 Bulk & Retail Functions

Water Services Providers	* Name of Provider	* Contract type	Staffing Levels Appropriate	* % Consumers served by the WSP
11.2.1 Water Service providers (retail water)	Metsimaholo and Rand Water	Service	n	100%
11.2.2 Water service providers (sanitation)	Metsimaholo and Sasol	Service	n	100%
11.2.3 Water service providers (bulk water)				
11.2.4 Water service providers (bulk sanitation)				
11.2.5 Support service agents (water)				
11.2.6 Sanitation Promotion agent				
11.2.7 Support service contracts				
* 11.2.8 Water service institutions				
* 11.2.9 WSP staffing levels: water				
* 11.2.10 WSP staffing levels: sanitation				
11.2.11 WSP training programme				

Sub Topic 11.2 Compliancy & Needs Development Plans Assessment

20%

20%

20%

20%

Comments

Policies are adapted as needed.

NEEDS DEVELOPMENT PLAN ASSESSMENT

11.1.1 POLICY DEVELOPMENT

60% 60%

Future plan

53%

11.1.2 REGULATION AND TARIFFS

60% 60%

Strategy

37%

11.1.3 INFRASTRUCTURE DEVELOPMENT (PROJECTS)

60% 60%

11.1.4 PERFORMANCE MANAGEMENT AND MONITORING

60% 60%

11.1.5 WSDP

60% 60%

11.2 BULK AND RETAIL FUNCTIONS

20% 20%

OVERALL QUALITY ASSESSMENT

53%

OVERALL QUANTITY ASSESSMENT

53%



Enabling Factors							Compliance					Needs Development Plan																			
Resources available to perform function? (Yes: Y, No: N,Not Applicable: NA):	Status Quo						Future plan (to address issues)									Strategy															
	Urban Households			Rural Households			ASSESSMENT	ASSESSMENT	In place?	Time Frame				Sufficient for			ASSESSMENT	In place?	Sufficient	ASSESSMENT											
	Budget	Physical Resources	Personnel	Budget	Physical Resources	Personnel				Short (1) Medium (3) Long (5) None				RDP	Higher Level	Growth & Development															
										1	3	5	N								*	*	*								
								%	%	Y / N									%	Y / N		%									
Quality: Information Accuracy Assessment																															
Quantity: Assessment of Information Completeness																															
12.1 Resources available to Perform this Function: Water & Sanitation							Y / N																								
12.1.1 Attending to Complaints for Water							y	y	y	y	y	y	60	60	y	y	y	y		y	y	y	60	y	n	40					
12.1.2 Attending to Complaints for Sanitation							y	y	y	y	y	y	60	60	y	y	y	y		y	y	y	60	y	n	40					
12.1.3 Attending to Complaints for Pit/Tank Pumping							y	y	y	y	y	y	60	60	y	y	y	y		y	y	y	60	y	n	40					
Sub Topic 12.1 Compliance & Needs Development Plans Assessment																	60%	60%										60%			40%
12.2 Attending to Complaints for Water							Number Of:																								
12.2.1 Total number of consumer units													0	0	y	y	y	y		y	y	y	60	y	n	40					
12.2.2 Number of queries/complaints received within the year													0	0	y	y	y	y		y	y	y	60	y	n	40					
* 12.2.3 % Queries responded to within 24 hours							100			100			60	60	y	y	y	y		y	y	y	60	y	n	40					
12.2.4 Number of major or visible leaks reported within the year													60	60	y	y	y	y		y	y	y	60	y	n	40					
12.2.5 % Major or visible leaks repaired within 48 hours after being reported							100			100			60	60	y	y	y	y		y	y	y	60	y	n	40					
* 12.2.6 Number of consumers experiencing greater than 7 days interruption in supply per year							0			0			60	60	y	y	y	y		y	y	y	60	y	n	40					
12.2.7 Number of consumers receiving flow rate of less than 10 litres per minute							0			0			60	60	y	y	y	y		y	y	y	60	y	n	40					
Sub Topic 12.2 Compliance & Needs Development Plans Assessment																	43%	43%										60%			40%
12.3 Attending to Complaints for Sanitation: Discharge to Treatment Works							Number Of:																								
12.3.1 Total number of consumer units													0	0	y	y	y	y		y	y	y	60	y	n	40					
12.3.2 Number of queries/complaints received within the year													0	0	y	y	y	y		y	y	y	60	y	n	40					
* 12.3.3 % Queries responded to within 24 hours							100			100			60	60	y	y	y	y		y	y	y	60	y	n	40					
12.3.4 Number of blockages reported within the year													0	0	y	y	y	y		y	y	y	60	y	n	40					
12.3.5 % Blockages repaired within 48 hours after being reported							100			100			60	60	y	y	y	y		y	y	y	60	y	n	40					
* 12.3.6 Number of consumers experiencing greater than 7 days interruption in supply per year							0			0			60	60	y	y	y	y		y	y	y	60	y	n	40					
12.3.7 Sanitation promotion and health and hygiene awareness													0	0	y	y	y	y		y	y	y	60	y	n	40					
Sub Topic 12.3 Compliance & Needs Development Plans Assessment																	26%	26%										60%			40%
12.4 Attending to Complaints for Sanitation: Pit/Tank Pumping							Number Of:																								
12.4.1 Number of pits/ tanks													0	0	y	y	y	y		y	y	y	60	y	n	40					
12.4.2 Number of calls received within the year for emptying													0	0	y	y	y	y		y	y	y	60	y	n	40					
12.4.3 Number of calls received within the year for emergency maintenance to pits/ tanks													0	0	y	y	y	y		y	y	y	60	y	n	40					
12.4.4 % Queries responded to within 24 hours													0	0	y	y	y	y		y	y	y	60	y	n	40					
12.4.5 % Pits/tanks pumped within 48 hours of being reported													0	0	y	y	y	y		y	y	y	60	y	n	40					
Sub Topic 12.4 Compliance & Needs Development Plans Assessment																	0%	0%										60%			40%

OVERALL TOPIC ASSESSMENT

NEEDS DEVELOPMENT PLAN ASSESSMENT

12.1 RESOURCES AVAILABLE TO PERFORM THIS FUNCTION

60% 60%

12.2 ATTENDING TO COMPLAINTS FOR WATER

43% 43%

Future plan

60%

12.3 ATTENDING TO COMPLAINTS FOR SANITATION: DISCHARGE TO TREATMENT WORKS

26% 26%

Strategy

40%

12.4 ATTENDING TO COMPLAINTS FOR SANITATION: PIT/TANK PUMPING

0% 0%

OVERALL QUALITY ASSESSMENT

32%

OVERALL QUANTITY ASSESSMENT

32%

Comments



LIST OF PROJECTS

[illegible]

Total Allocation

0

Topic 13: Needs Development Plan

LIST OF PROJECTS

[illegible]

Total Allocation

Topic 14: Reporting

METSIMAHOLO LOCAL MUNICIPALITY

Reporting and assessment documents status

Documents		Previous Reference date	Included in current WSDP version module 4	Current WSDP version module 4 submission date
1	IDP checklist framework version 2.4:	Completed & Submitted		
2	DWA Regulatory Performance Management System (RPMS)	Completed & Submitted		
3	WSA Checklist April 2005	Not existing		
4	Blue Drop 20__ Assessment	Completed & Submitted		
5	Green Drop 20__ Assessment	Completed & Submitted		
6	Water Conservation & Demand Management	In process		
		Options In process Not existing Completed Completed & Submitted Needs review Completed	Options Not included Included (not complete) Included (complete)	

General Comments

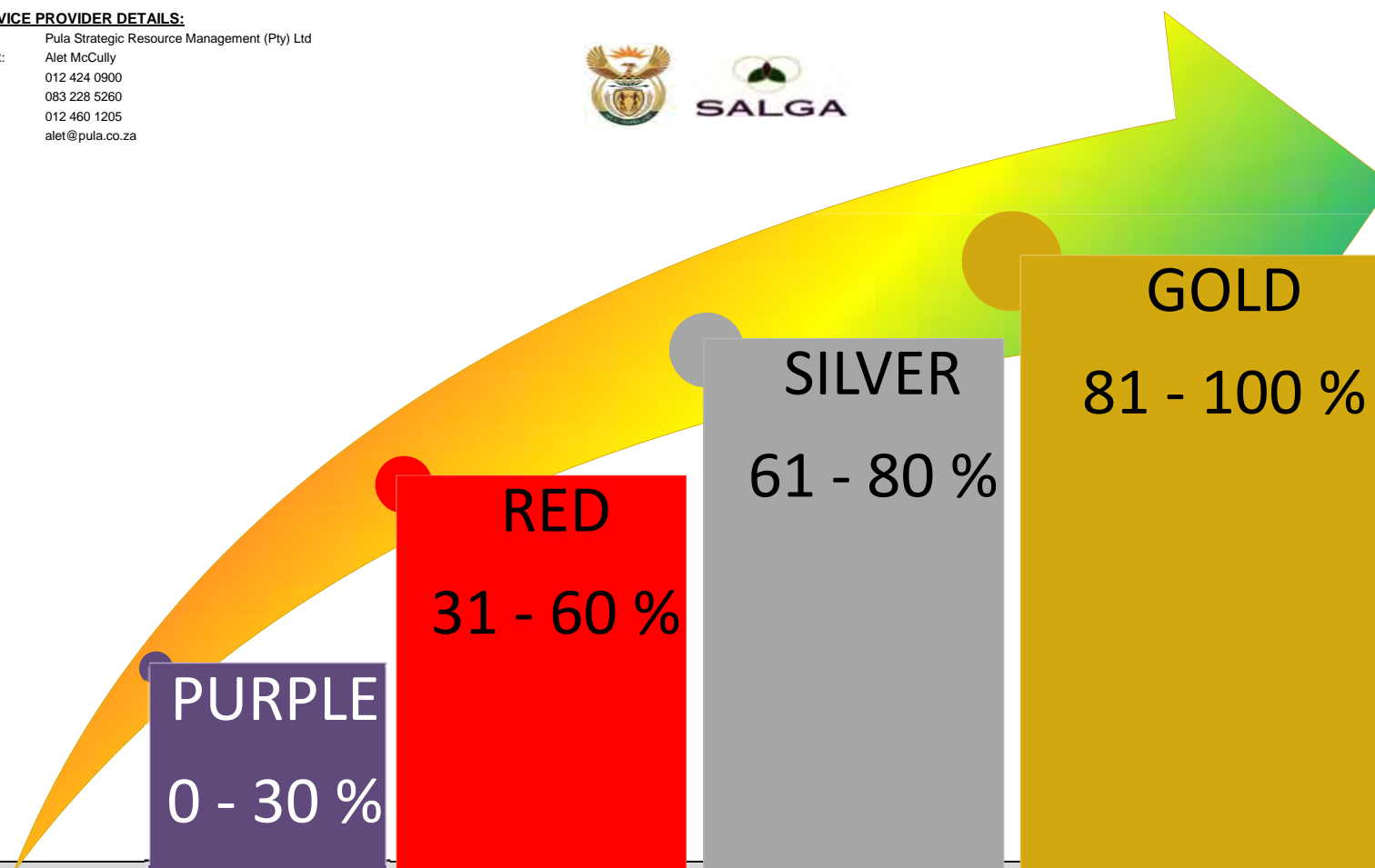
WSDP Status Quo Knowledge Interpretation Report

Overall Water Services Planning Status Bar Legend

METSIMAHOLO LOCAL MUNICIPALITY

PROFESSIONAL SERVICE PROVIDER DETAILS:

COMPANY: Pula Strategic Resource Management (Pty) Ltd
PSP PROJECT MANAGER: Alet McCully
TEL: 012 424 0900
CELL: 083 228 5260
FAX: 012 460 1205
EMAIL: alet@pula.co.za

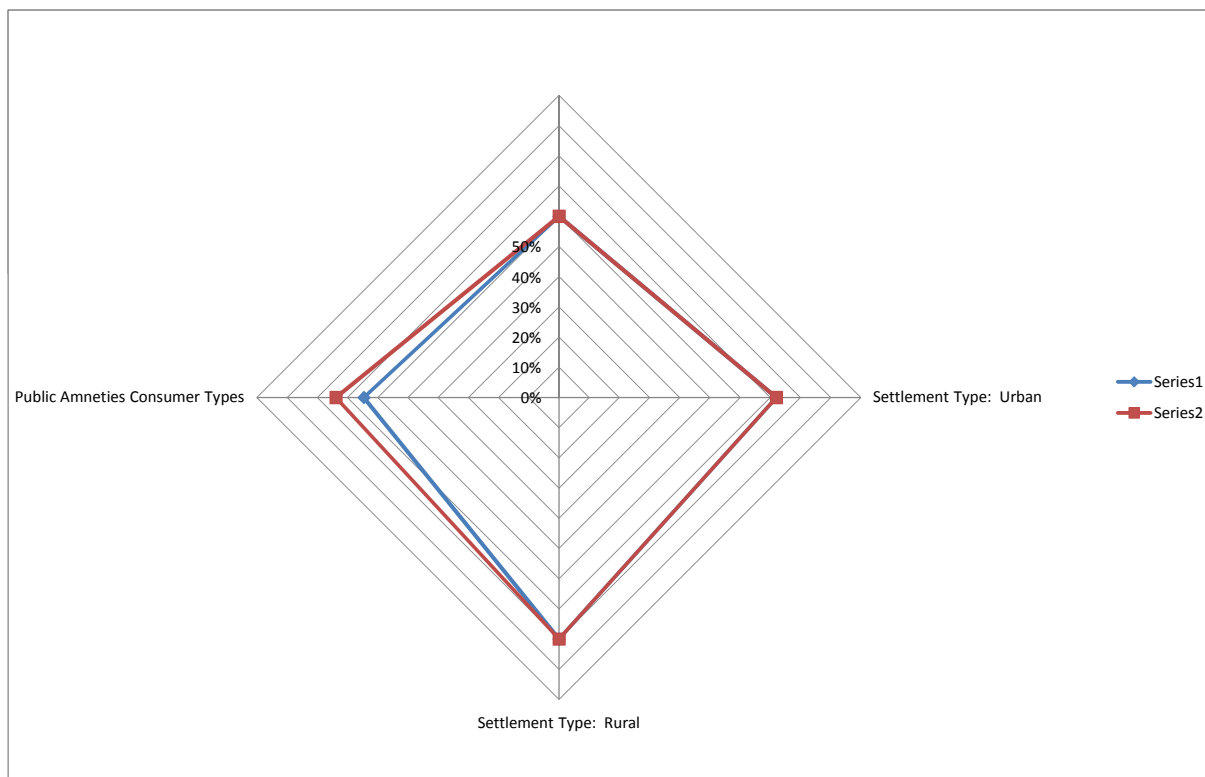


WSDP Status Quo Knowledge Interpretation Report: Demographics Profile (Topic 2)

Settlement Type: Farming
Settlement Type: Urban
Settlement Type: Rural
Public Amneties Consumer Types

Assessment	
Quality	Quantity
SERIES 1	SERIES 2
60%	60%
72%	72%
80%	80%
65%	74%

69% 71%



Water Service Planning Status Bar Legend



Service Levels Profile Average Total **70%**

WSDP Status Quo Knowledge Interpretation Report: Demographics Profile (Topic 2)

Topic 2 - WSDP Strategic Interpretation Report

Strategic Interpretation, Implications and Solutions Derived from Spider Diagram

Settlement Type: FARMING

Interpret Situation Assessment:	Farming population was established by DM surveys and subsequently divided into LMs using Stats SA indicators. Metsimaholo is a relatively big industrial town and the town of Sasolburg forming the centre of the industrial and commercial heartland.
Define Strategy:	To establish farm population at farm level in order to establish backlog and determine and manage individual backlog eradication projects.
List Possible Projects:	Establish population per farm through house count on 5 meter resolution aerial photography of the NGI and the latest census data once released.

Settlement Type: URBAN

Interpret Situation Assessment:	All Urban areas has been formalised into 3 Formal Towns and 4 Townships. Metsimaholo Municipality has its head office in Sasolburg which is located in the heart of the worldly renowned coalfields. On a town based distribution the majority of people in the municipality are staying in Sasolburg (including Vaal Park and Zamdela), followed by those staying in Deneysville (including Refengkgotso) and Oranjeville (including Metsimaholo).
Define Strategy:	Manage urbanisation through active monitoring of migrating workers and through active monitoring and pro-active planning of human settlement.
List Possible Projects:	Establish location and population. Separate out from current urban town figures: Determine migration patterns.

Settlement Type: RURAL

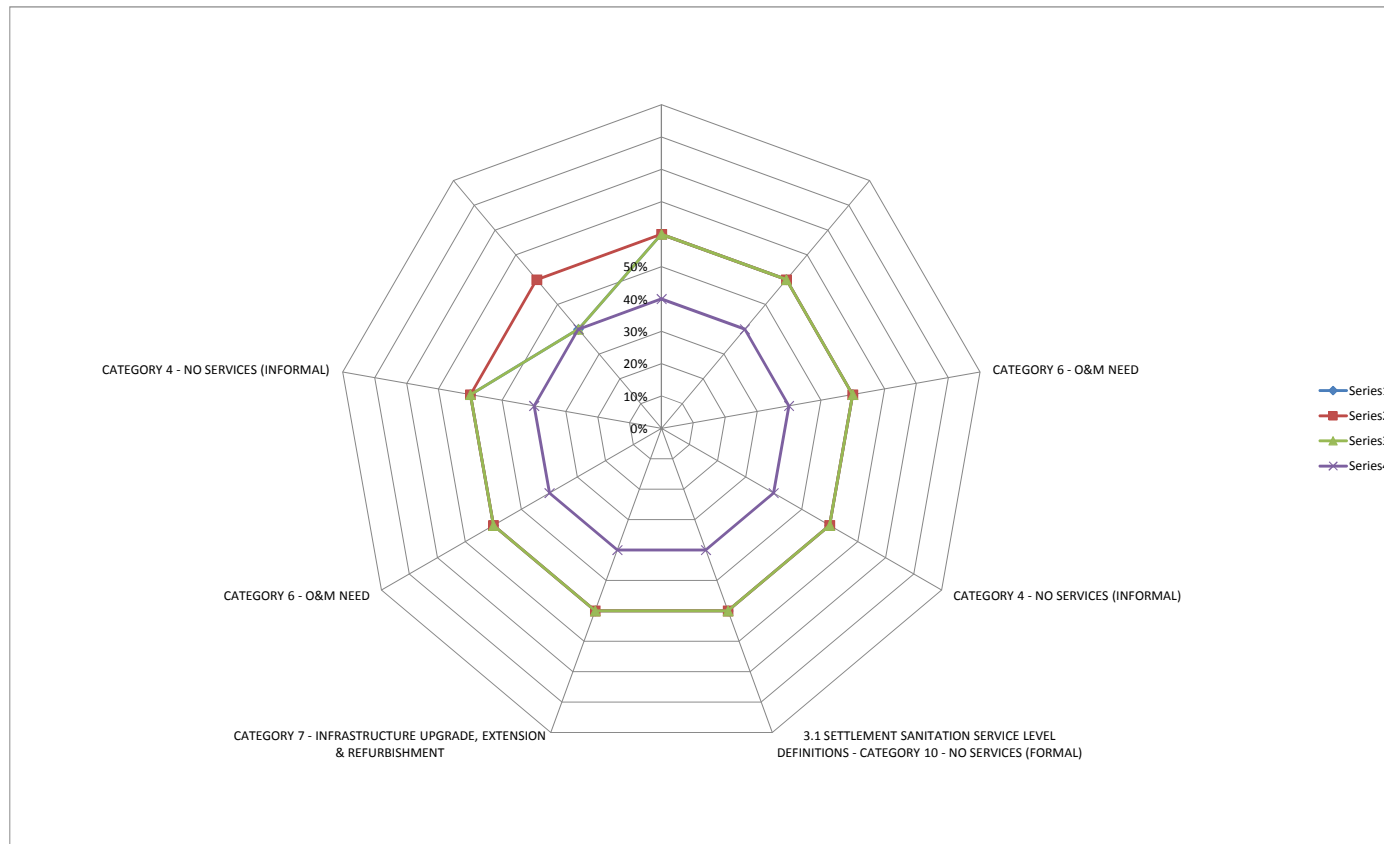
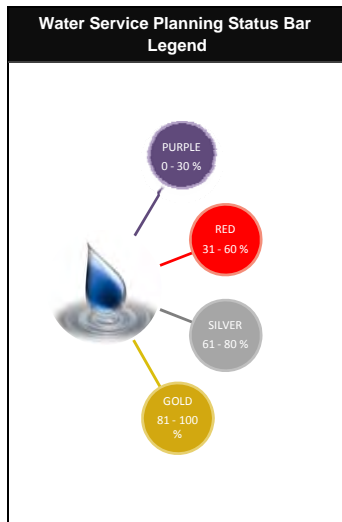
Interpret Situation Assessment:	Metsimaholo has no Rural communities.
Define Strategy:	
List Possible Projects:	

Public Amenities Consumer Types

Interpret Situation Assessment:	This LM includes 10 mines, a number of industries, of which Sasol is very well known and the largest, a number of resorts and tourism areas, and these are the economic drivers of this area. The area consists of 5 police stations and 1 Magisterial office and these are all established within the water supply network. The area seems to be well serviced by Health facilities, Clinics and Schools. The area also have 4 prisons.
Define Strategy:	Manage population through active monitoring and pro-active planning of human settlement.
List Possible Projects:	Participate in integrated spatial planning to update amenities and service requirements. Consult with SDF to identify additional planned public services.

3.1 SETTLEMENT WATER SERVICE LEVEL DEFINITIONS - CATEGORY 10 - NO SERVICES (FORMAL)
 CATEGORY 7 - INFRASTRUCTURE UPGRADE, EXTENSION & REFURBISHMENT
 CATEGORY 6 - O&M NEED
 CATEGORY 4 - NO SERVICES (INFORMAL)
 3.1 SETTLEMENT SANITATION SERVICE LEVEL DEFINITIONS - CATEGORY 10 - NO SERVICES (FORMAL)
 CATEGORY 7 - INFRASTRUCTURE UPGRADE, EXTENSION & REFURBISHMENT
 CATEGORY 6 - O&M NEED
 CATEGORY 4 - NO SERVICES (INFORMAL)
 3.3 RESIDENTIAL, PUBLIC INSTITUTIONS AND INDUSTRIES

Assessment		Future Plan Assessment	Strategy Assessment
Quality	Quantity		
SERIES 1	SERIES 2	SERIES 3	SERIES 4
60%	60%	60%	40%
60%	60%	60%	40%
60%	60%	60%	40%
60%	60%	60%	40%
60%	60%	60%	40%
60%	60%	60%	40%
60%	60%	60%	40%
60%	60%	60%	40%
60%	60%	60%	40%
40%	60%	40%	40%
58%	60%	58%	40%



Service Levels Profile Average Total **54%**

Topic 3 - WSDP Strategic Interpretation Report

Strategic Interpretation, Implications and Solutions Derived from Spider Diagram

3.1 SETTLEMENT WATER SERVICE LEVEL DEFINITIONS: WATER FORMAL

Interpret Situation Assessment:	Part of the municipality and parts of some communities are provided with water services by Rand Water. This creates in many aspects a challenge for the municipality with regards to development. The LM is relatively well serviced. There are areas with a large number of shared services and in future will require extensions.
Define Strategy:	Monitor levels of service and capacity and functionality from source to tap. To inform ongoing increases in service levels (upgrades, extension of existing networks and refurbishment)
List Possible Projects:	Monitor levels of services in consultation with housing and property development projects. Monitor functionality of services through technical services and client services / feedback.

3.2 SETTLEMENT WATER SERVICE LEVEL DEFINITIONS: WATER INFORMAL

Interpret Situation Assessment:	All informal areas has been formalised.
Define Strategy:	Monitor the growth of backyard dwellers and service extensions to determine impact on service delivery.
List Possible Projects:	Determine number of backyard dwellers through analysis of 0.5 meter aerial photography. Monitor the growth of backyard dwellers and service extensions through reviewing annual spot images.

3.2 SETTLEMENT SANITATION SERVICE LEVEL DEFINITIONS: SANITATION FORMAL

Interpret Situation Assessment:	Not all urban areas have been upgraded to waterborne. Due to water resource capacity and challenges with service delivery between different water source providers, alternative solutions must be considered.
Define Strategy:	Critical review of Waste Water treatment capacity in consultation with Green drop assessment.
List Possible Projects:	Eradicate all remaining bucket and pit latrines before 2014.

3.2 SETTLEMENT SANITATION SERVICE LEVEL DEFINITIONS: SANITATION INFORMAL

Interpret Situation Assessment:	Currently there are no informal settlements in this area.
Define Strategy:	Monitor the growth of backyard dwellers and informal settlements to determine impact on service delivery.
List Possible Projects:	Determine number of backyard dwellers through analysis of 0.5 meter aerial photography. Monitor the growth of backyard dwellers and service extensions through reviewing annual spot images.

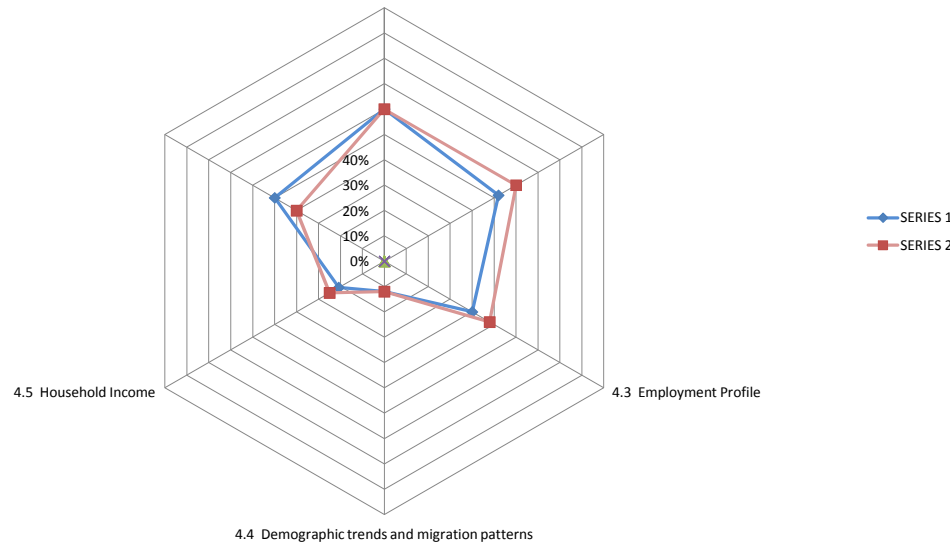
3.3 RESIDENTIAL PUBLIC INSTITUTIONS AND INDUSTRIES

Interpret Situation Assessment:	All public amenities have access to basic services. It must be noted that Mobile clinics are included in the count of Urban Clinics. It is not clear if Mobile Clinics have access to basic services at all stops and this appears to be a backlog.
Define Strategy:	Regular update of service levels at public amenities through consultation with relevant sector departments / databases. Clarify policy on basic services along Mobile Clinic routes.
List Possible Projects:	Address remaining backlogs at schools and health facilities.

- 4.1 General
- 4.2 Age and Gender Profile
- 4.3 Employment Profile
- 4.4 Demographic trends and migration patterns
- 4.5 Household Income
- 4.6 Economics

Assessment	
Quality	Quantity
SERIES 1	SERIES 2
60%	60%
52%	60%
40%	48%
12%	12%
21%	25%
50%	40%
39%	41%

Water Service Planning Status Bar Legend



Water Services Infrastructure Average Total **40%**

Topic 4 - WSDP Strategic Interpretation Report

Strategic Interpretation, Implications and Solutions Derived from Spider Diagram

4.1 General

Interpret Situation Assessment:	On a town based distribution the majority of people in the municipality are staying in Sasolburg (including Vaal Park and Zamdela), followed by those staying in Deneysville (including Refengkgotso) and Oranjeville (including Metsimaholo). The population projections indicate that the population in the municipality is growing by 1% annually.
Define Strategy:	To ensure that all planning documentation is maintained and regularly updated and the standards therein are maintained
List Possible Projects:	Update and maintain documentation and address gaps.

4.2 Age and Gender Profile

Interpret Situation Assessment:	A large portion of the population in Metsimaholo is below the age 18 years and the largest portion being part of an eligible workforce. Interesting is that the male population is larger than the female residents.
Define Strategy:	Plan education and job creation to accommodate high proportion of youth in the community.
List Possible Projects:	Promote job creation in the water sector (eg Leak detection and Water Conservation)

4.3 Employment Profile

Interpret Situation Assessment:	Stats SA indicates an eligible workforce of 31582, with a large number of permanent residents without jobs. There is a large number of farm workers and industry workers in this area.
Define Strategy:	Investigate and promote job opportunities
List Possible Projects:	To see how water can support the development of the economy.

4.4 Demographic trends and migration patterns

Interpret Situation Assessment:	Migration is focused towards Sasolburg, Deneysville and Oranjeville. This is due to the existing job opportunities provided in these areas and their proximity to other economic opportunity areas such as Vereeniging and Vanderbijlpark and Johannesburg.
Define Strategy:	Update town and regional planning to keep track of demographic change.
List Possible Projects:	WSDP to consider and respond to demographic and migrational trends.

5.5 Household Income

Interpret Situation Assessment:	According to StatsSA, the largest groups of population falls within the income group of 401 - 800pm and R1601 and more. One can derive from this that the majority of the households are from a low income group.
Define Strategy:	Active monitoring of household income and its impact on affordability of service delivery.
List Possible Projects:	Setting of water and sanitation tariffs with consideration of household income and equitable share.

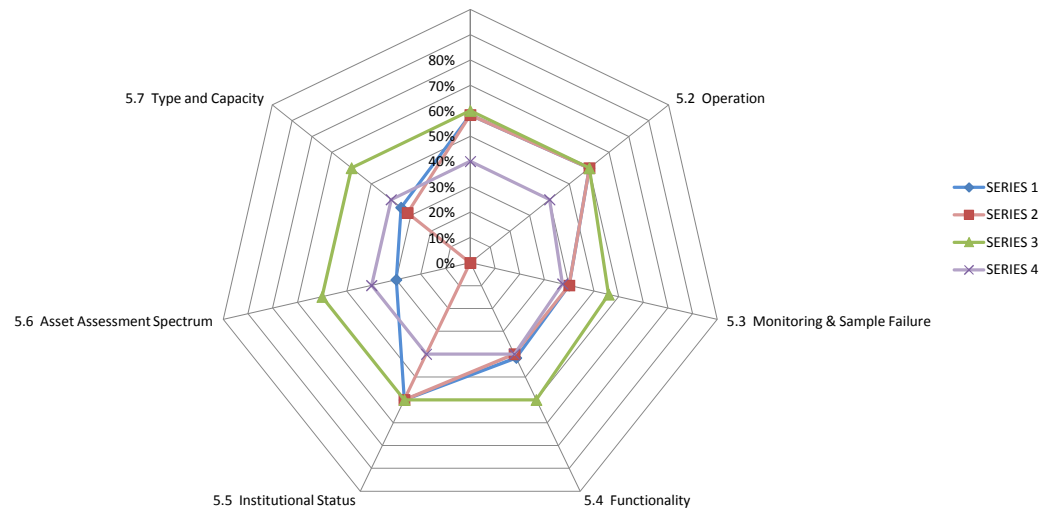
4.6 Economics

Interpret Situation Assessment:	Metsimaholo is diversified in its economies and although a large area remains agriculture, it is the only the second largest contributor to the Local GGP. The main town of Metsimaholo is Sasolburg it is truly a chemical city and despite the diversification of the industrial and commercial base since its establishment, its economy remains heavily reliant on Sasol Chemical Industries. Fairly recent estimates put Sasol's (including all their operations in Sasolburg) contribution to the total Sasolburg economy at between 50% and 60% of the town's GGP. Other large companies in the area around Sasolburg include: Karbochem (a division of Dow Sentrachem) which manufactures and distributes synthetic rubbers, mining chemicals, agricultural and industrial chemicals. Omnia Fertilizer which produces around a third of all fertilizer consumed in South Africa. The factory is also a major producer of explosive and chemical materials for other companies in the Omnia Group. Dow Plastics (a division of Dow Chemicals) which is one of the largest transnational chemical companies in the world, producing a range of products from agricultural chemicals to resins, plastics, rubbers, detergents, ammonia, and chlorine-based chemicals and speciality chemicals.
Define Strategy:	To develop and expand on the existing economy and to improve on the processing of agricultural and mining products and the hospitality and tourism trade.
List Possible Projects:	Support and promote the smaller scale entrepreneurs

- 5.1 General Information
- 5.2 Operation
- 5.3 Monitoring & Sample Failure
- 5.4 Functionality
- 5.5 Institutional Status
- 5.6 Asset Assessment Spectrum
- 5.7 Type and Capacity

Assessment		Future Plan Assessment	Strategy Assessment
Quality	Quantity		
SERIES 1	SERIES 2	SERIES 3	SERIES 4
58%	58%	60%	40%
60%	60%	60%	40%
40%	40%	56%	37%
42%	40%	60%	40%
60%	60%	60%	40%
30%	0%	60%	40%
35%	32%	60%	40%
46%	41%	59%	40%

Water Service Planning Status Bar Legend



Water Services Infrastructure Average Total **47%**

Topic 5 - WSDP Strategic Interpretation Report.

Strategic Interpretation, Implications and Solutions Derived from Spider Diagram

5.1 General Information:

Interpret Status Assessment:	Metsimaholo currently have all their main Water plans and operational documents in place. On face value they appear to be on a relatively acceptable standard.
Define Strategy:	To ensure that all documentation, plans and strategies are implemented and in practice, continuously enhanced, and appropriately updated. To strive towards a learning and integrated and planning culture. Striving towards constant improvement on all services.
List Possible Projects:	Ensure that a planning culture is established and maintained (Training?). Enhance and maintain existing and additional operational and strategic documents. Identify, assess and adjust gaps and weaknesses.

5.2 Operation:

Interpret Status Assessment:	Metsimaholo has had sporadic incidents or security problems with regards to all of their infrastructure. All their abstractions are registered with DWA, and all relevant abstractions are recorded. Safety inspections are done periodically and the average operating hours for both WTW and WWTW is 24 hours.
Define Strategy:	To improve the incident and security status by identifying protection and increasing security inspections.
List Possible Projects:	Investigate increasing of security inspections and improvement on incident management. Ongoing recording and management of abstractions.

5.3 Monitoring & Sample Failure:

Interpret Status Assessment:	Although not up to standard, Metsimaholo performed relatively well with regards to their Blue Drop Monitoring and credibility of their sample analysis - apart from Sasolburg where the monitoring is low and credibility of sample analysis is 0. The relatively high scores in Oranjeville and Deneysville were mainly due to relatively good performance in the disciplines of DWQ compliance, submission of data and asset management. A full SANS 241 analysis had not yet been done on all the supply systems to confirm the adequacy of monitoring. Although Metsimaholo did not perform up to standard with Green Drop as a whole, their monitoring scored exceptionally well. Credibility of sample analysis however for Oranjeville and Deneysville in this instance performed extremely low: 10% compared to the 55% from Sasolburg. The plants all have a negative impact on the receiving environment and their operational flows are not monitored. This was however their first submission and it is believed that it will improve.
Define Strategy:	To address the bigger business of drinking and wastewater management as far as qualitative monitoring, credibility of results, management and planning of drinking water and wastewater collection and treatment.
List Possible Projects:	Develop and implement satisfactory monitoring procedures and disciplines. Develop and implement sample analysis and submissions as prescribed by the standards as required by both GDS and BDS. In addition to assess all weaknesses and implement a Corrective Action Plan.

5.4 Functionality:

Interpret Status Assessment:	The general functionality of all infrastructure is Operational. Metsimaholo indicates that on average 50% of all their infrastructure requires refurbishment and with the exception of the WWTW that requires a 50% replacement, 25% of the infrastructure require replacement. There is a low incident rate of breakages and failures. The municipality did not provide estimated costs for refurbishment and replacement.
Define Strategy:	A risk-based approach needs to be adopted with integrated asset management principles.
List Possible Projects:	Develop and implement integrated asset management principles and a risk based approach. Address the refurbishment of water treatment and wastewater works and collector systems as a matter of urgency with an implementation plan over the next 1-5 years.

5.5 Institutional Status:

Interpret Status Assessment:	Although there are some boreholes in Metsimaholo, they are not utilised. Rand Water provides an estimated 30% of the water and Sasol Industries an estimated 30% of the Waste water works.
Define Strategy:	Ensure that a planning culture is established and maintained (Training?). Enhance and maintain existing and additional operational and strategic documents. Identify, assess and adjust gaps and weaknesses.
List Possible Projects:	Provide ongoing staff training and monitor outputs. Raise awareness amongst managers and councillors and provide necessary decision support on priority intervention areas (eg water treatment works, wastewater works, affordable levels of services)

5.6 Asset Assessment Spectrum:

Interpret Status Assessment:	The expected lifespan of the infrastructure and estimated replacement values were not provided.
Define Strategy:	To ensure that maintenance and staffing requirements are at a level to maintain effective and well cared for and operational equipment and to practice good integrated asset management principles.
List Possible Projects:	Establish and implement good asset management principles and processes with adequate levels of staff and capacity, and systematic maintenance and repairs.

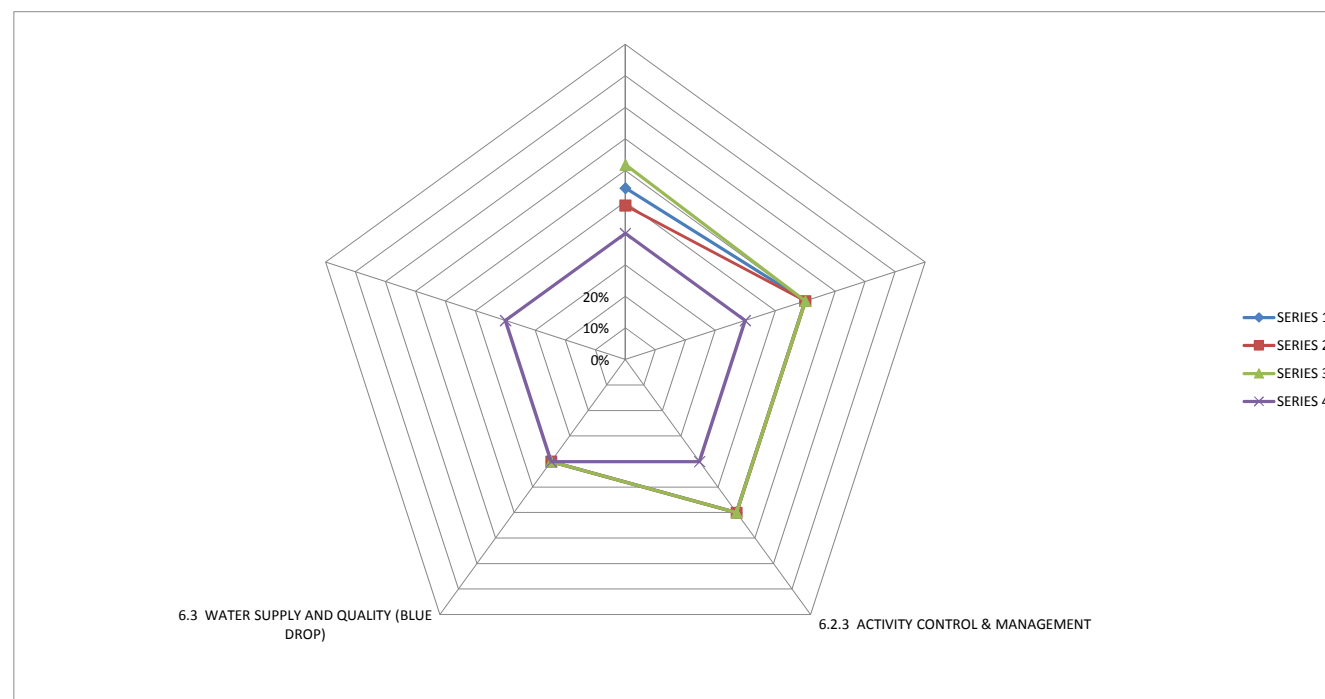
5.7 Type and Capacity:

Interpret Status Assessment:	Capacity for only the WTW and WWTW were provided, and no information was provided on the possibility of spare capacity. It was however mentioned that the WWTW capacity in Oranjeville and Deneysville, and the Water purification plant in Denysville is overloaded.
Define Strategy:	Repairs and maintenance must consider replacing to latest standards. Output capacity with required standards must be managed and maintained.
List Possible Projects:	Ongoing enhancement and monitoring of capacity (a total view of the supply chain from source to tap must be considered).

WSDP Status Quo Knowledge Interpretation Report: Operation & Maintenance (Topic 6)

- 6.1 OPERATION & MAINTENANCE PLAN
 6.2.1 RESOURCES
 6.2.2 INFORMATION
 6.2.3 ACTIVITY CONTROL & MANAGEMENT
 6.3 WATER SUPPLY AND QUALITY (BLUE DROP)
 6.4 WASTE WATER SUPPLY AND QUALITY (GREEN DROP)

Assessment		Future Plan Assessment	Strategy Assessment
Quality	Quantity		
SERIES 1	SERIES 2	SERIES 3	SERIES 4
0%	0%		
54%	60%	60%	40%
53%	60%	60%	40%
51%	60%	60%	40%
49%	60%	60%	40%
62%	60%	60%	40%
45%	50%	60%	40%



Water Service Planning Status Bar Legend



—◆— SERIES 1
 —■— SERIES 2
 —▲— SERIES 3
 —×— SERIES 4

Water Services Infrastructure Average Total

49%

Topic 6 - WSDP Strategic Interpretation Report

Strategic Interpretation, Implications and Solutions Derived from Spider Diagram

6.1 OPERATION & MAINTENANCE PLAN

Interpret Situation Assessment: Metsimaholo did not indicate if they have an Operation and Maintenance plan.

Define Strategy: To ensure that an effective Operation and Maintenance plan is in place and enforced.

List Possible Projects: To implement, manage and maintain an effective Operation and Maintenance plan.

6.2.1 RESOURCES

Interpret Situation Assessment: The levels of staff for Operations is indicated as above the minimum requirement, and maintenance with the minimum basic requirement. External resources above the minimum requirement is utilised for operations and below minimum basic requirement for maintenance. Spare Parts, Tools and Equipment, and budget for maintenance are all below the minimum requirement. The impact of the minimum basic requirement for maintenance budget however is critical and must be addressed. Staff is currently being trained and a new organogram is being compiled that will result in more vacancies and training. It was also indicated that procurement is problematic and although orders are placed, that there is a delay in receiving thereof.

Define Strategy: To manage operations and maintenance resources in order to maintain an acceptable impact. Investigate how the budget can be improved or better allocated between operations and maintenance. Ensure that sufficient level of staff with adequate capacity is maintained. To investigate and improve on procurement procedures.

List Possible Projects: Ongoing management and assessment of resources to maintain a good standard level of impact - number of staff, level of skill, training, adequate utilisation, etc. Motivate and obtain sufficient budget to maintain an effective maintenance standard. Implement effective procurement procedures that will improve and speed up on the delivery of orders placed.

6.2.2 INFORMATION

Interpret Situation Assessment: The status quo on information as a whole is all at a minimum basic requirement with no or a low impact. As draw plans are available, but only in hard copy.

Define Strategy: To maintain and improve all information to achieve an above minimum requirement status. Determine best methods to have plans available electronically and preferably on a GIS.

List Possible Projects: Ongoing maintenance and improvement of information. Implement an electronic system for as drawn plans - preferably on a GIS.

6.2.3 ACTIVITY CONTROL & MANAGEMENT

Interpret Situation Assessment: The overall indication is that Activity Control is below an acceptable level. Currently the impact thereof varies between Medium/High and Low, but will become critical in the long term. This needs to be addressed as a matter of urgency to improve the risk and quality in general.

Define Strategy: To investigate and determine how management, procedures and monitoring can be achieved to improve the status quo of activities.

List Possible Projects: Implement, manage and maintain effective Activity procedures, i.e. Record keeping, quality control, risk management, reporting, etc.

6.3 WATER SUPPLY AND QUALITY (BLUE DROP)

Interpret Situation Assessment: The Blue Drop score for Metsimaholo for 2011 : 48.86%. Although Processes and procedures are in place, implementation, monitoring, incident response, asset management, and overall standards needs to improve considerably.

Define Strategy: Ensure high level of supply and quality. Effective management and monitoring.

List Possible Projects: Determine ongoing levels of improvement and implement, i.e. Water safety plan, roles and responsibilities, timeframes to implement management actions, and budget as proof of municipal management commitment, etc. Maintain Blue Drop levels of standard.

6.4 WASTE WATER SUPPLY AND QUALITY (GREEN DROP)

Interpret Situation Assessment: The Green Drop score for Metsimaholo for 2011 : 61.8%. The key gaps are indicated to be pertaining to water quality and credibility of sample analyses and the Green Drop assessment recommended that the processes and practices of the Sasolburg plant be replicated in all the others. It was also indicated that the effluent quality is of a sub-standard quality and have a negative impact on the receiving environments.

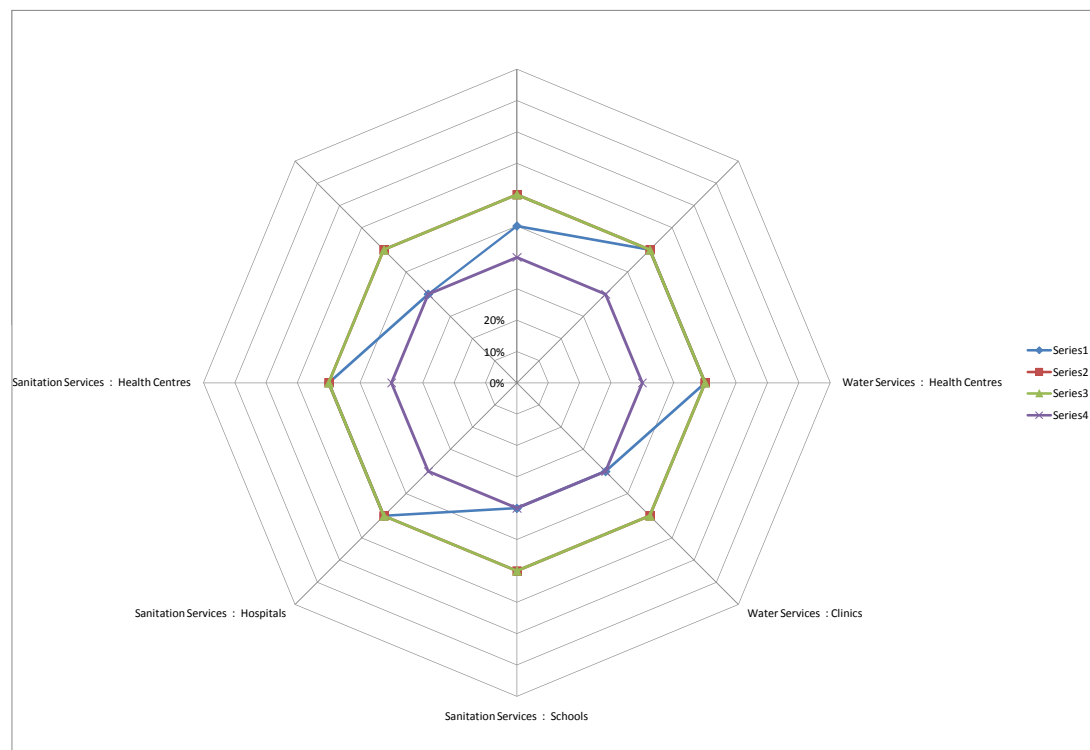
Define Strategy: To investigate and determine the gaps in order to achieve wastewater services at a level as required by the GDS.

List Possible Projects: Implement and maintain ongoing levels of improvement with progressive corrective actions.

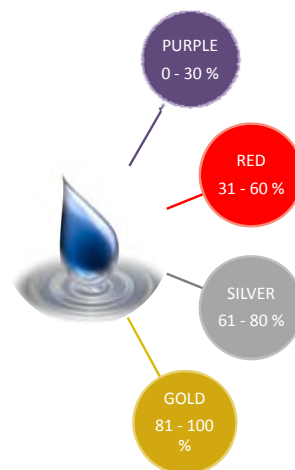
Water Services : Schools
 Water Services : Hospitals
 Water Services : Health Centres
 Water Services : Clinics
 Sanitation Services : Schools
 Sanitation Services : Hospitals
 Sanitation Services : Health Centres
 Sanitation Services : Clinics

Assessment		Future Plan Assessment	Strategy Assessment
Quality	Quantity		
SERIES 1	SERIES 2	SERIES 3	SERIES 4
50%	60%	60%	40%
60%	60%	60%	40%
60%	60%	60%	40%
40%	60%	60%	40%
40%	60%	60%	40%
60%	60%	60%	40%
60%	60%	60%	40%
40%	60%	60%	40%

51% 60% 60% 40%



Water Service Planning Status Bar Legend



Water Services Infrastructure Average Total

53%

METSIMAHLO LOCAL MUNICIPALITY

WSDP 2012

Water & Sanitation Knowledge Interpretation Report - Assessment Summary (Page 4)

Topic 7 - WSDP Strategic Interpretation Report

Strategic Interpretation, Implications and Solutions Derived from Spider Diagram

Water Services: Schools

Interpret
Situation
Assessment

The Schools in general are well serviced, although there are still a number of schools with inadequate and no services. It would appear as if these can mainly be attributed to farm schools.

Define Strategy

Regular update of service levels through consultation with relevant sector departments / databases.

List Possible
Projects

Address remaining backlogs.

Water Services: Hospitals

Interpret
Situation
Assessment

Hospitals are all serviced.

Define Strategy

Regular update of service levels through consultation with relevant sector departments / databases.

List Possible
Projects

Ensure levels of service is maintained.

Water Services: Health Centres

Interpret
Situation
Assessment

There are no Health Centres in this area.

Define Strategy

List Possible
Projects

Water Services: Clinics

Interpret
Situation
Assessment

Clinics indicates some inadequate services and are mainly due to mobile clinics.

Define Strategy

Regular update of service levels through consultation with relevant sector departments / databases. Clarify policy on basic services along Mobile Clinic routes.

List Possible
Projects

Address remaining backlogs and monitor service levels.

Sanitation Services: Schools

Interpret
Situation
Assessment

There are a number of schools with inadequate and no services. These can mainly be attributed to farm schools.

Define Strategy

Regular update of service levels through consultation with relevant sector departments / databases.

List Possible
Projects

Address remaining backlogs

Sanitation Services: Hospitals

Interpret
Situation
Assessment

All Hospitals are serviced adequately.

Define Strategy

Regular update of service levels through consultation with relevant sector departments / databases.

List Possible
Projects

Monitor service levels.

Sanitation Services: Health Centres

Interpret
Situation
Assessment

There are no Health Centres in this area.

Define Strategy

List Possible
Projects

Sanitation Services: Clinics

Interpret
Situation
Assessment

There are a number of clinics with inadequate services, but this is mainly contributed to mobile clinics.

Define Strategy

Regular update of service levels consultation with relevant sector departments / databases. Clarify policy on basic services along Mobile Clinic routes.

List Possible
Projects

Monitor service levels.



Conservation & Demand Management & Water Balance

8.1.1 Reducing unaccounted water and water inefficiencies

8.1.2 Reducing high pressures for residential consumers

8.1.3 Leak and Meter Repair Programmes

8.1.4 Consumer/end-use demand management

8.2 WATER BALANCE

8.2 WATER BALANCE (Optional 2)

8.2 WATER BALANCE (Optional 3)

8.2 WATER BALANCE (Optional 4)

8.2 WATER BALANCE (Optional 5)

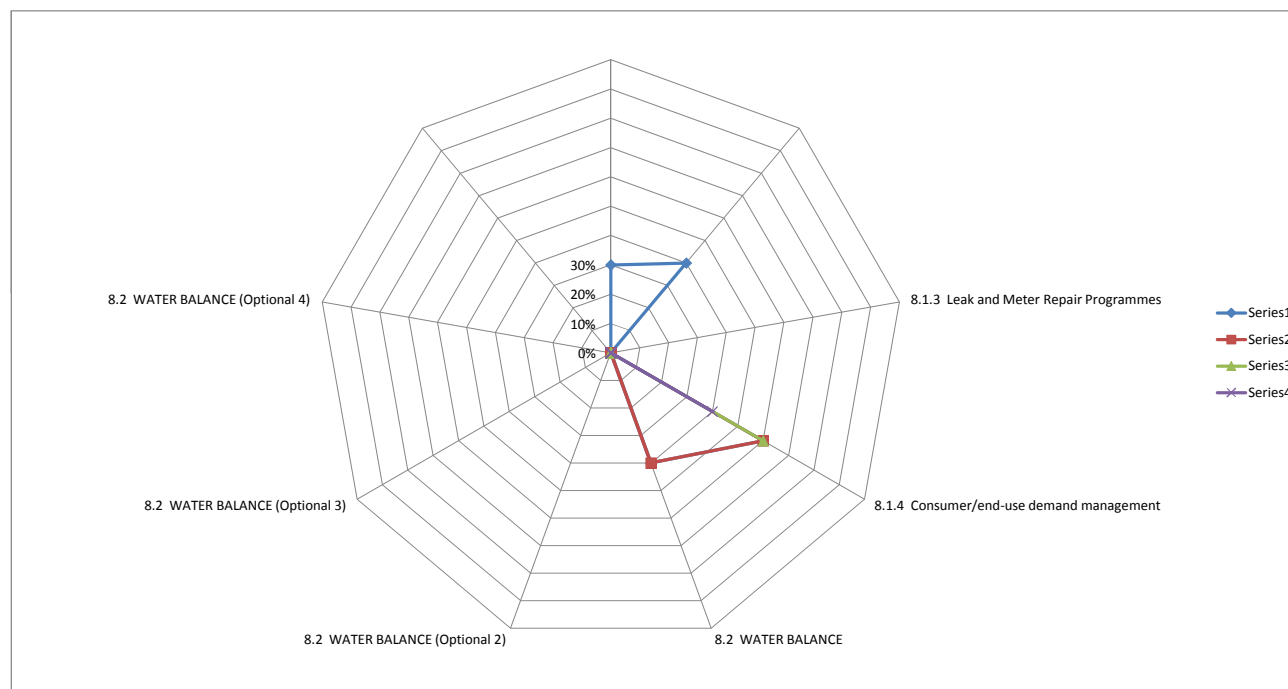
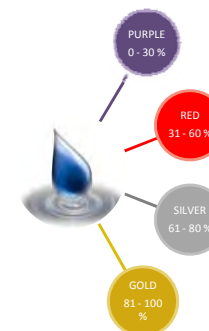
Assessment		Future Plan Assessment	Strategy Assessment
Quality	Quantity		
SERIES 1	SERIES 2	SERIES 3	SERIES 4
30%	0%	0%	0%
40%	0%	0%	0%
0%	0%	0%	0%
60%	60%	60%	40%
40%	40%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%

19%

11%

7%

4%

**Water Service Planning Status Bar Legend**Water Services Infrastructure Average Total **10%**

Topic 8 - WSDP Strategic Interpretation Report

Strategic Interpretation, Implications and Solutions Derived from Spider Diagram

8.1.1 Reducing unaccounted water and water inefficiencies

The municipality	Interpretation Assessment	The municipality indicates that there are no resources available to perform any flow metering, and although there are resources available for reticulation leaks, illegal connections, un-metered connections and internal plumbing leaks; no information on the amount and extent thereof was provided.
	Define Strategy	Flow metering procedures and monitoring needs to be established.
	List Possible Projects	Determine flow metering requirements and implement.

8.1.2 Reducing high pressures for residential consumers

The municipality	Interpretation Assessment	The municipality did not provide any information on the water supply pressure information.
	Define Strategy	Determine areas where water pressure is high and address. Ensure Pressurized supply to all consumers 100% of the time.
	List Possible Projects	Install Pressure Release Valves where required and monitor.

8.1.3 Leak and Meter Repair Programmes

The municipality	Interpretation Assessment	There is no leak repair assistance, however a meter repair programme is in place. Retro-fitting of efficient toilets are the responsibility of the public. No active leakage detection is currently undertaken.
	Define Strategy	Investigate the implementation of a leak repair assistance programme.
	List Possible Projects	Ongoing management, monitoring and implementation of the meter repair programme. Implement a leak repair assistance programme.

8.1.4 Consumer/land-use demand management

The municipality	Interpretation Assessment	Currently only consumers are targeted by public information programmes. There are no programmes in schools.
	Define Strategy	Investigate and determine the cost and effectiveness of existing programmes, and improvements that can be achieved. Investigate the possibility of cost effective and best methods to implement education programmes in schools.
	List Possible Projects	Allocate budget and implement cost effective education programmes in schools. Improve and maintain ongoing public information and education programmes.

8.2 WATER BALANCE :

The municipality	Interpretation Assessment	
	Define Strategy	
	List Possible Projects	

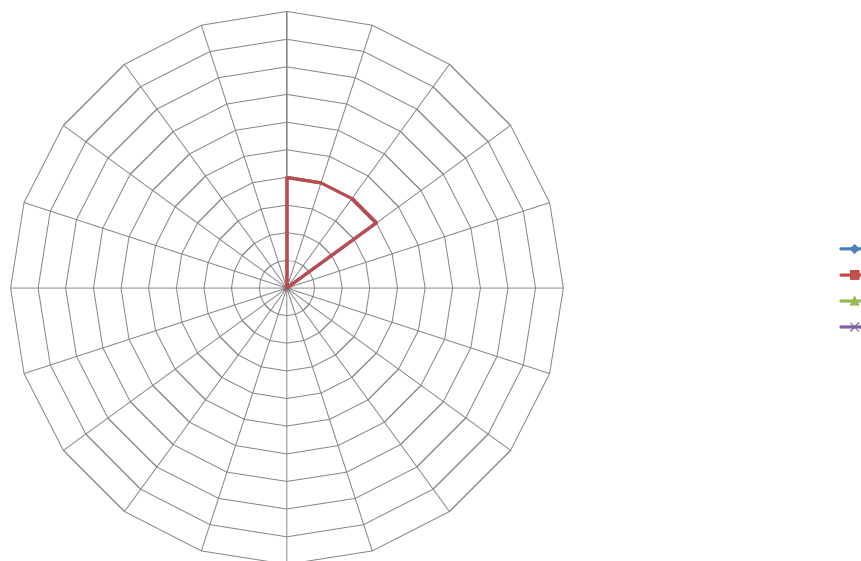
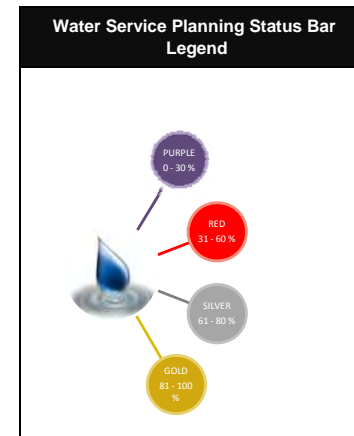
8.2 WATER BALANCE (Optional 2):

8.2 WATER BALANCE (Optional 3):

8.2 WATER BALANCE (Optional 4):

8.2 WATER BALANCE (Optional 5):

Assessment		Future Plan Assessment	Strategy Assessment
Quality	Quantity		
SERIES 1	SERIES 2	SERIES 3	SERIES 4
40%	40%	0%	0%
40%	40%	0%	0%
40%	40%	0%	0%
40%	40%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
8%	8%	0%	0%



Water Services Infrastructure Average Total	4%
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Topic 8 - WSDP Strategic Interpretation Report

Strategic Interpretation, Implications and Solutions Derived from Spider Diagram

8.3.1 Raw Water Bulk Loss

Interpret Situation Assessment:	
Define Strategy:	
List Possible Projects:	

8.3.3 Treated Water Loss :Internal

Interpret Situation Assessment:	
Define Strategy:	
List Possible Projects:	

8.3.1 Raw Water Bulk Loss (OPTION 2)

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8.3.3 Treated Water Loss :Internal

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8.3.1 Raw Water Bulk Loss (OPTION 3)

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8.3.3 Treated Water Loss :Internal

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8.3.1 Raw Water Bulk Loss (OPTION 4)

--

8.3.3 Treated Water Loss :Internal

--

8.3.1 Raw Water Bulk Loss (OPTION 5)

--

8.3.3 Treated Water Loss :Internal

--

8.3.2 Treated Water Loss :Bulk

Interpret Situation Assessment:	
Define Strategy:	
List Possible Projects:	

8.3.4 Water Balance

Interpret Situation Assessment:	
Define Strategy:	
List Possible Projects:	

8.3.2 Treated Water Loss :Bulk

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8.3.4 Water Balance

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8.3.2 Treated Water Loss :Bulk

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8.3.4 Water Balance

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8.3.2 Treated Water Loss :Bulk

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8.3.4 Water Balance

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8.3.2 Treated Water Loss :Bulk

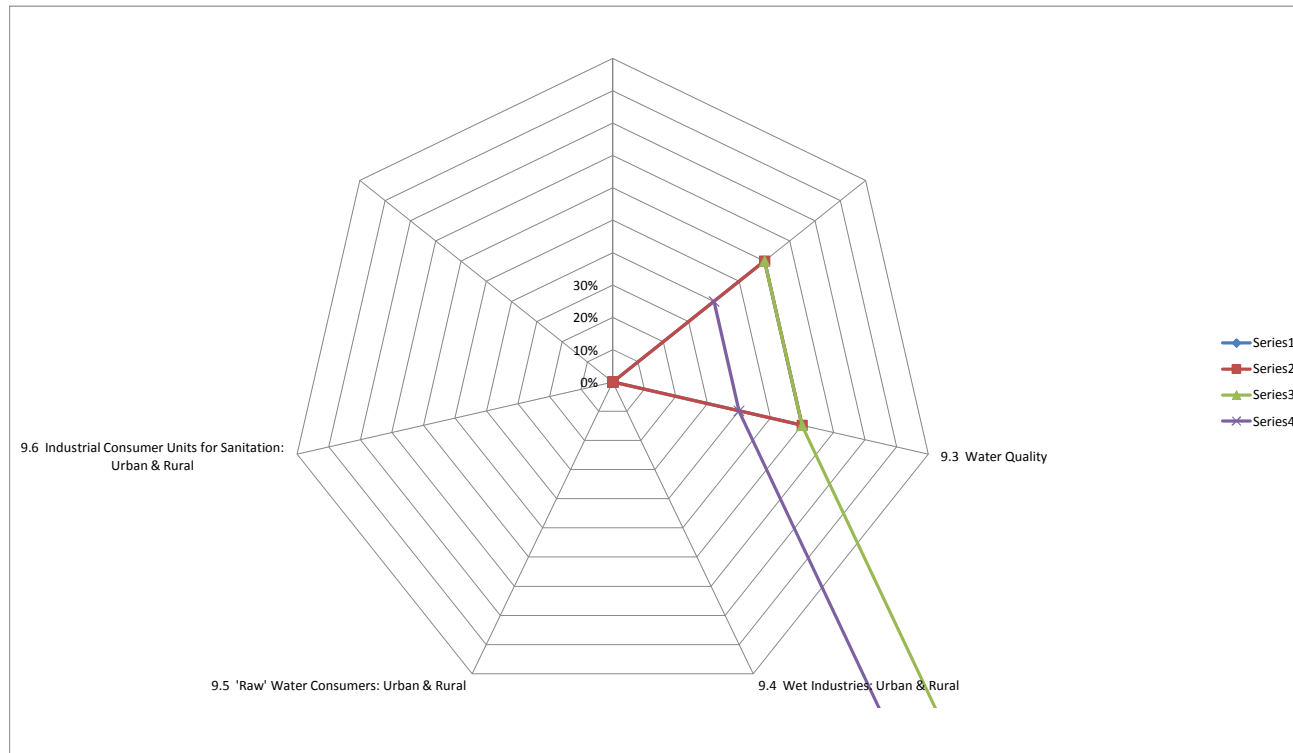
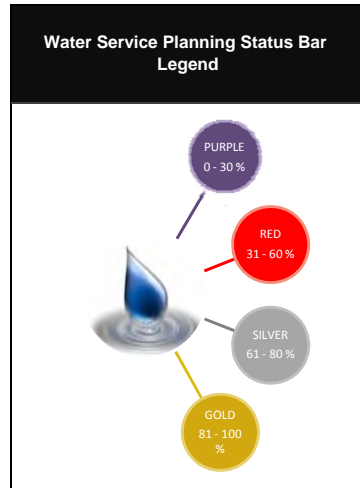
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8.3.4 Water Balance

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- 9.1 Sources & Volumes
- 9.2 Monitoring
- 9.3 Water Quality
- 9.4 Wet Industries: Urban & Rural
- 9.5 'Raw' Water Consumers: Urban & Rural
- 9.6 Industrial Consumer Units for Sanitation: Urban & Rural
- 9.7 Industries and their permitted effluent releases

Assessment		Future Plan Assessment	Strategy Assessment
Quality	Quantity		
SERIES 1	SERIES 2	SERIES 3	SERIES 4
0%	0%		
60%	60%	60%	40%
60%	60%	60%	40%
0%	0%	6000%	4000%
0%	0%	6000%	4000%
0%	0%	6000%	4000%
0%	0%	6000%	4000%
17%	17%	4020%	2680%



Water Services Infrastructure Average Total **1684%**

Topic 9 - WSDP Strategic Interpretation Report

Strategic Interpretation, Implications and Solutions Derived from Spider Diagram

9.1 Sources & Volumes

Although Metsimaholo indicates a number of boreholes, all water is supplied from surface water. Rand Water provides 90% of the water in Metsimaholo and this is provided to Sasolburg only. The rest is extracted and purified by Metsimaholo.

To determine and calculate the supply and requirements and assess any additional sources.

Determine, document, monitor and maintain abstractions.

9.2 Monitoring

According to the information provided by Metsimaholo on the WSDP, all monitoring aspects are indicated as 'Excellent'. According to the Blue Drop and Green Drop, the municipality is improving but still require a lot of improvement before this can be acceptable.

To address the management and monitoring aspects at all levels.

Implement good management principles and implement all monitoring procedures.
Provide / obtain training where required and allocate sufficient staff.

9.3 Water Quality

According to the information provided by Metsimaholo on the WSDP all quality aspects are addressed and indicated as mainly 'Excellent'. According to the Blue Drop and Green Drop, the municipality is improving but still require a lot of improvement before this can be acceptable. The lack of required data renders the credibility of the water quality. Currently the quality on effluent pose a significant risk to the receiving environment and public health and although the WSDP indicates that there are Pollution contingency measures in place, the implementation and impact is questioned. 90% of the water in Metsimaholo is provided by Rand Water and this provided to Sasolburg only. The sewer effluent in Sasolburg is treated by Sasol Industries under contract, and the rest is done by Metsimaholo.

To investigate the gaps on management and monitoring of quality aspects at all levels.

Prepare and implement a Corrective Action Plan.

9.4 Wet Industries: Urban & Rural:

No Wet Industries specified.

9.5 'Raw' Water Consumers: Urban & Rural:

No 'Raw' Water Consumers specified.

9.6 Industrial Consumer Units for Sanitation: Urban & Rural:

No Industrial Consumers specified.

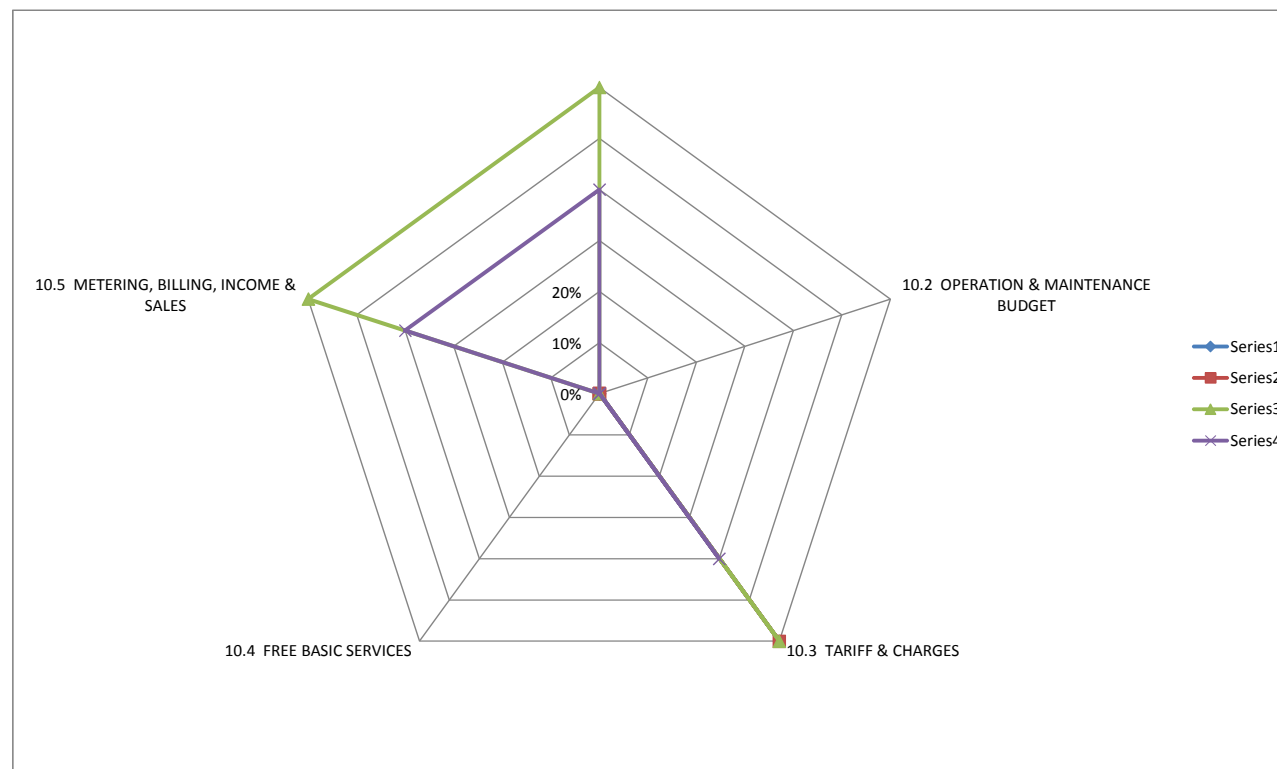
9.7 Industries and their permitted effluent releases:

No Industries and their permitted effluent releases specified.

WSDP Status Quo Knowledge Interpretation Report: Financial Profile (Topic 10)

- 10.1.2 CAPITAL EXPENDITURE
 10.2 OPERATION & MAINTENANCE BUDGET
 10.3 TARIFF & CHARGES
 10.4 FREE BASIC SERVICES
 10.5 METERING, BILLING, INCOME & SALES

Assessment		Future Plan Assessment	Strategy Assessment
Quality	Quantity		
SERIES 1	SERIES 2	SERIES 3	SERIES 4
0%	0%	60%	40%
0%	0%	0%	0%
60%	60%	60%	40%
0%	0%	0%	0%
0%	0%	60%	40%
12%	12%	36%	24%



Water Service Planning Status Bar Legend



Water Services Infrastructure Average Total

21%



Topic 10 - WSDP Strategic Interpretation Report

Strategic Interpretation, Implications and Solutions Derived from Spider Diagram

10.1.2 CAPITAL EXPENDITURE:

Interpret
Situation
Assessment:

Metsimaholo provided no Financial information. Any information available on this topic was provided by the PSP.

Define
Strategy:

It is recommended that a breakdown of expenditures is done for more effective management of funds.

List
Possible
Projects:

Establish a system where expenditure can be broken down further to assist with more effective budgeting and management of water services.

10.2 OPERATION & MAINTENANCE BUDGET:

Interpret
Situation
Assessment:

The information was extracted by the PSP from the Statement of Capital and Operating Expenditure for the 4th Quarter, ending 30 June 2011.

It would appear as if no provision is made for O&M and depreciation. There also appears to be no provision for Municipal rates and services.

Define
Strategy:

To determine a breakdown and provision for all expenses.

List
Possible
Projects:

Implement a further breakdown of budgeted expenses.

10.3 TARIFF & CHARGES:

Interpret
Situation
Assessment:

Metsimaholo has a flat rate tariff structure and block definitions does not apply. There is a different water tariff applicable to Oranjeville. The Waterborne sewerage tariff varies for different towns. The tariffs indicated in the WSDP is for Sasolburg only.

Define
Strategy:

Ensure tariffs are in line with the cost of water and effluent and regular increase in line with CPI. Although regular increases would be the norm, the affordability must be ensured and high users penalised.

To ring fence water sales revenue.

List
Possible
Projects:

Implement ring fencing of water sales revenue and investigate introducing water demand measures against excessive water use and water wastage.

10.4 FREE BASIC SERVICES:

Interpret
Situation
Assessment:

There is a Free Basic Services policy in place and it is applicable to all consumers.

Define
Strategy:

To ensure that the level of non-revenue water remains effective.

List
Possible
Projects:

Effective monitoring of non-revenue water.

10.5 METERING, BILLING, INCOME & SALES:

Interpret
Situation
Assessment:

The municipality provided no information on Metering, Billing and Income.

Define
Strategy:

Ensure 100% Residential, Commercial & industrial metering system that are in good working order. Improve on collecting outstanding payments.

List
Possible
Projects:

Maintain effective meter management and billing.

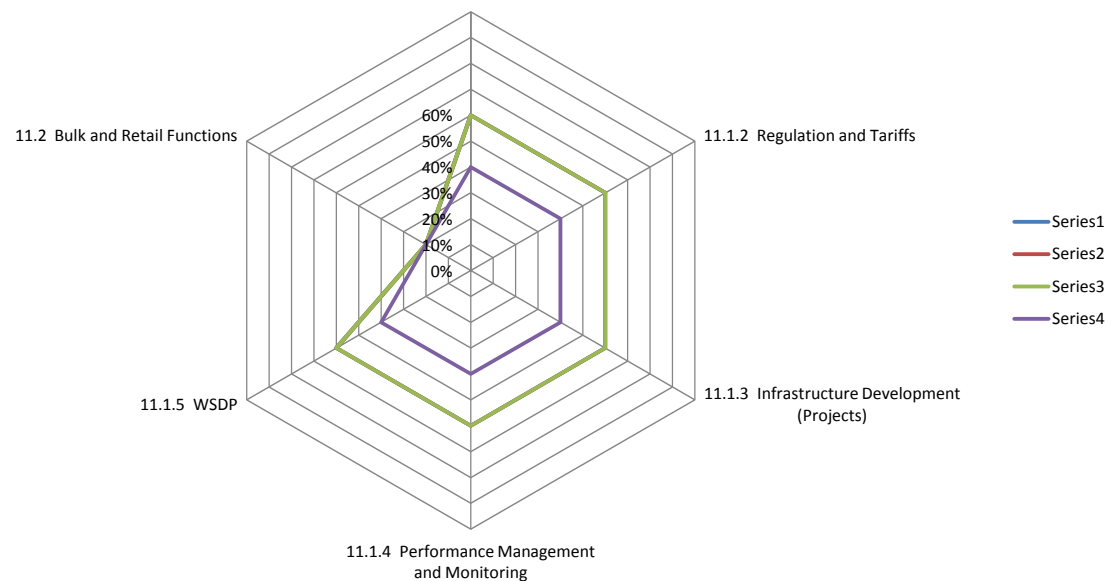
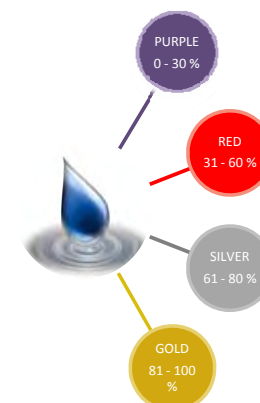
Investigate and implement methods to improve debt collection.

11.1.1 Policy Development
 11.1.2 Regulation and Tariffs
 11.1.3 Infrastructure Development (Projects)
 11.1.4 Performance Management and Monitoring
 11.1.5 WSDP
 11.2 Bulk and Retail Functions

Assessment		Future Plan Assessment	Strategy Assessment
Quality	Quantity		
SERIES 1	SERIES 2	SERIES 3	SERIES 4
60%	60%	60%	40%
60%	60%	60%	40%
60%	60%	60%	40%
60%	60%	60%	40%
60%	60%	60%	40%
20%	20%	20%	20%

53%	53%	53%	37%
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Water Service Planning Status Bar Legend



Water Services Infrastructure Average Total **49%**

Topic 11 - WSDP Strategic Interpretation Report

Strategic Interpretation, Implications and Solutions Derived from Spider Diagram

11.1.1 Policy Development

Interpret
Situation
Assessment

All policies are in place.

Define
Strategy

To ensure that policies are continuously maintained and improved and implemented.

List Possible
ProjectsEffective management of policies (i.e. Better debt collection).
Continuous maintenance and improvement of Policies.

11.1.2 Regulation and Tariffs

Interpret
Situation
Assessment

All Regulations and Tariffs appear to be in place.

Define
Strategy

To ensure that Regulations and tariffs are maintained, improved and implemented.

List Possible
Projects

Ensure effective management, implementation and maintenance of Regulations and Tariffs.

11.1.3 Infrastructure Development (Projects)

Interpret
Situation
Assessment

All Infrastructure development procedures appears to be in place.

Define
Strategy

To ensure that processes and mechanisms are continuously maintained, improved, implemented and adhered to.

List Possible
Projects

Ensure effective management, implementation and maintenance of mechanisms and procedures.

11.1.4 Performance Management and Monitoring

Interpret
Situation
Assessment

It would appear that a Performance Management system is in place.

Define
Strategy

Ensure that Performance agreements are in place, implemented, regularly monitored and updated.

List Possible
Projects

Ongoing improvement on Performance monitoring.

11.1.5 WSDP

Interpret
Situation
Assessment

The FS province implemented P-Systems in all the Local Municipalities and all the mechanisms exist.

Define
Strategy

To ensure utilisation and ongoing monitoring of WSDP implementation.

List Possible
Projects

Effective management and implementation of WSDP requirements.

11.2 Bulk and Retail Functions

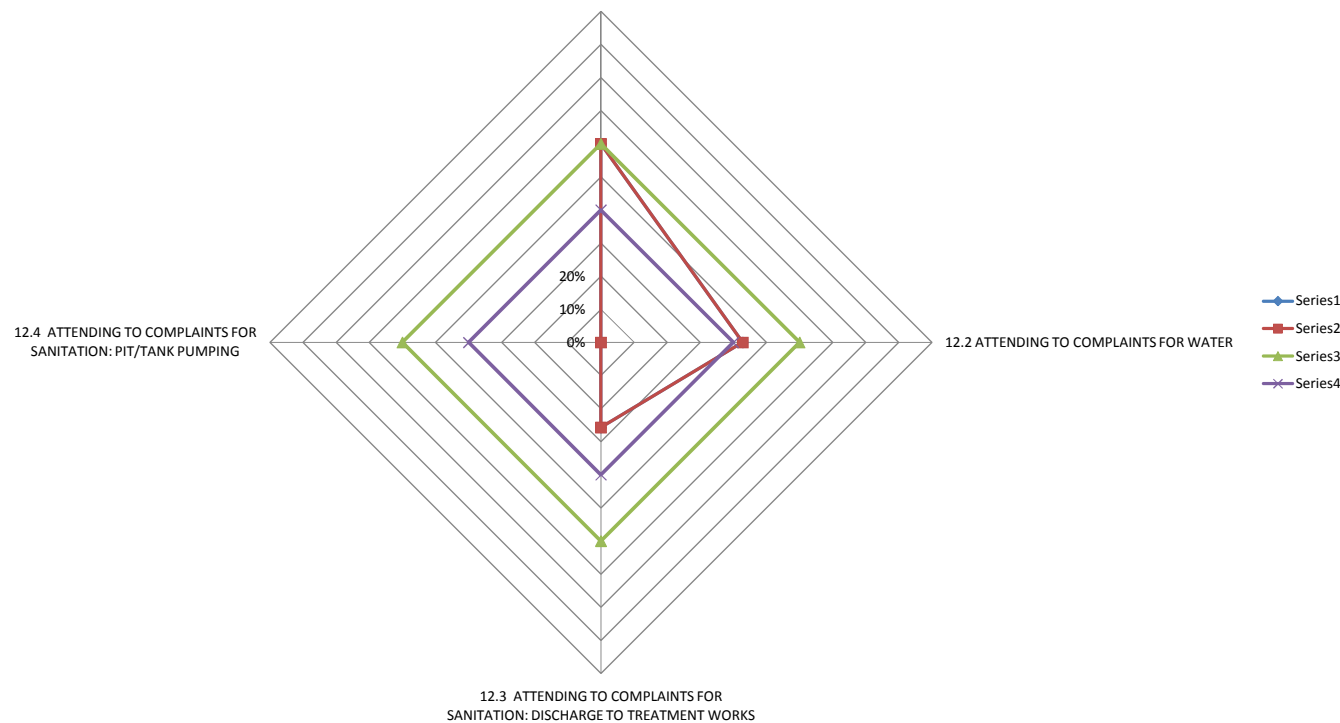
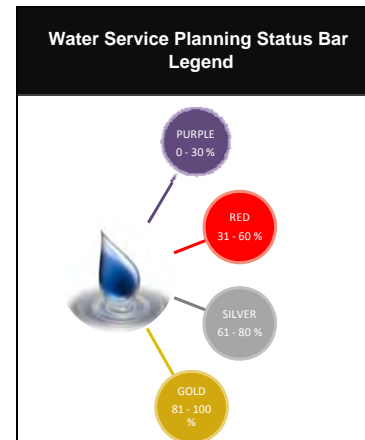
Interpret
Situation
AssessmentRand Water provides 90% of the water in Metsimaholo and this is provided to Sasolburg only. The rest is extracted and purified by Metsimaholo.
The sewer effluent in Sasolburg is treated by Sasol Industries under contract and the rest is done by Metsimaholo.
There are no Service Agents, Promotion agents or institutions utilised in the area.Define
Strategy

Ensure effective Asset Management and O&M procedures as well as water monitoring and quality standards.

List Possible
ProjectsImplement, maintain and manage effective Asset Management and O&M procedures.
Maintain required Blue and Green Drop standards.
Maintain existing contracts and ensure that new contracts are completed timeously.

- 12.1 RESOURCES AVAILABLE TO PERFORM THIS FUNTION
- 12.2 ATTENDING TO COMPLAINTS FOR WATER
- 12.3 ATTENDING TO COMPLAINTS FOR SANITATION: DISCHARGE TO TREATMENT WORKS
- 12.4 ATTENDING TO COMPLAINTS FOR SANITATION: PIT/TANK PUMPING

Assessment		Future Plan Assessment	Strategy Assessment
Quality	Quantity		
SERIES 1	SERIES 2	SERIES 3	SERIES 4
60%	60%	60%	40%
43%	43%	60%	40%
26%	26%	60%	40%
0%	0%	60%	40%
32%	32%	60%	40%



Water Services Infrastructure Average Total **41%**

Strategic Interpretation, Implications and Solutions Derived from Spider Diagram

12.1 RESOURCES AVAILABLE TO PERFORM THIS FUNTION

Interpret Situation Assessment:	Metsimaholo indicated that they have budget and resources resources available to perform their Water and Sanitation functions.
Define Strategy:	Ensure effective management and resource levels.
List Possible Projects:	Continuous monitoring of performance and pro-actively responding to deviations.

12.2 ATTENDING TO COMPLAINTS FOR WATER

Interpret Situation Assessment:	Although not all the questions were completed, it can be deduced that Water complaints are attended to timeously.
Define Strategy:	Ensure effective management, monitoring and improvement of services.
List Possible Projects:	Effectively manage and monitor and pro-actively responding to deviations and improvement

12.3 ATTENDING TO COMPLAINTS FOR SANITATION: DISCHARGE TO TREATMENT WORKS

Interpret Situation Assessment:	According to the information provided, Sanitation complaints are attended to timeously.
Define Strategy:	Ensure effective management, monitoring and improvement of services.
List Possible Projects:	Effectively manage and monitor and pro-actively responding to deviations and improvement.

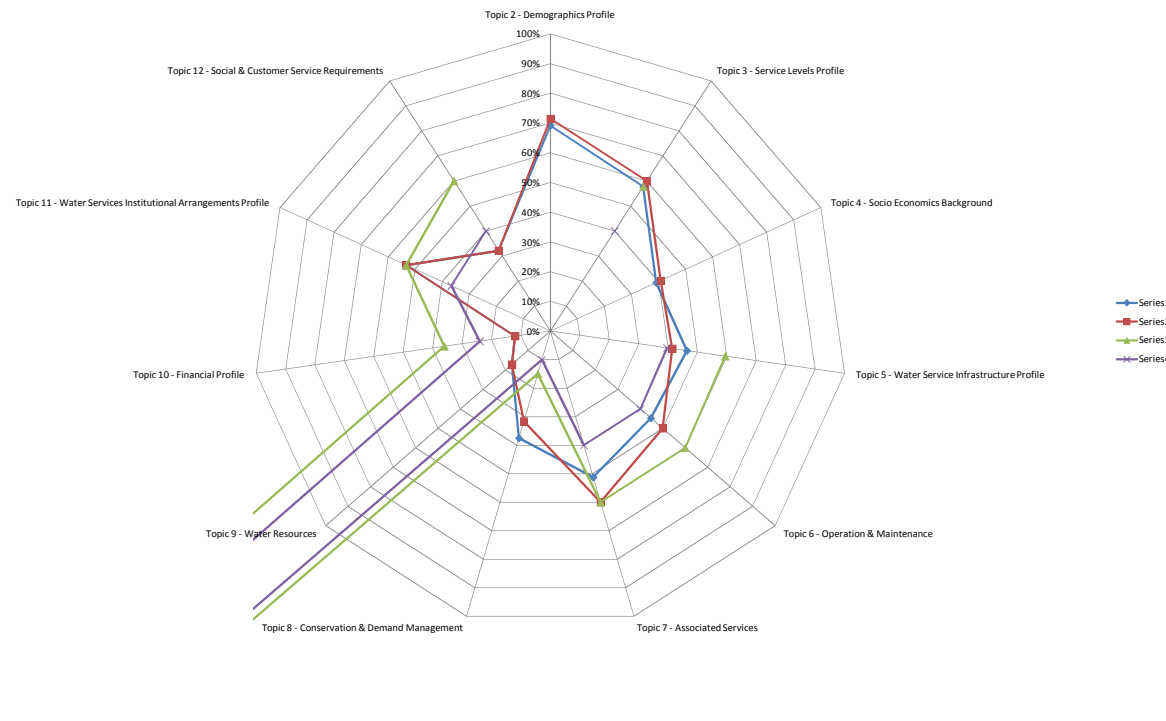
12.4 ATTENDING TO COMPLAINTS FOR SANITATION: PIT/TANK PUMPING

Interpret Situation Assessment:	No information was provided on Pit/Tank pumping.
Define Strategy:	Ensure effective management, monitoring and improvement of services.
List Possible Projects:	Effectively manage and monitor and pro-actively responding to deviations and improvement.

WSDP Status Quo Knowledge Interpretation Report

Topic 2 - Demographics Profile
 Topic 3 - Service Levels Profile
 Topic 4 - Socio Economics Background
 Topic 5 - Water Service Infrastructure Profile
 Topic 6 - Operation & Maintenance
 Topic 7 - Associated Services
 Topic 8 - Conservation & Demand Management
 Topic 9 - Water Resources
 Topic 10 - Financial Profile
 Topic 11 - Water Services Institutional Arrangements Profile
 Topic 12 - Social & Customer Service Requirements

TOTAL AVERAGES OF TOPICS			
SERIES 1	SERIES 2	SERIES 3	SERIES 4
69%	71%		
58%	60%	58%	40%
39%	41%		
46%	41%	59%	40%
45%	50%	60%	40%
51%	60%	60%	40%
38%	32%	15%	10%
17%	17%	4020%	2680%
12%	12%	36%	24%
53%	53%	53%	37%
32%	32%	60%	40%
39%	40%	491%	328%



Water Services Infrastructure Average Total **225%**

Overall Water Services Planning Status Bar Legend

